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POLICE, FIRE & RESCUE AND SAFER COMMUNITIES BOARD FRIDAY, 9TH FEBRUARY, 2018

A MEETING of the POLICE, FIRE & RESCUE AND SAFER COMMUNITIES BOARD will be held in the COUNCIL CHAMBER, COUNCIL HEADQUARTERS, NEWTOWN ST BOSWELLS on FRIDAY, 9TH FEBRUARY, 2018 at 9.30 AM

J. J. WILKINSON,
Clerk to the Council,

2 February 2018

BUSINESS		
1.	Apologies for Absence	
2.	Order of Business	
3.	Declaration of Interest	
4.	Minute & Matters Arising (Pages 3 - 8) Consider Minute of Meeting held on 10 November 2017. (Copy attached).	5 mins
5.	Progress Reports/Updates on Service Matters	
	(a) Police (Pages 9 - 20) Performance Report (Copy attached) Update on Service Matters Police Chief Superintendent Lesley Clark	30 mins
	(b) Scottish Policy Authority Update by Kenneth Hogg, Interim Chief Officer, Scottish Police Authority.	15 mins
	(c) Fire & Rescue (Pages 21 - 68) Performance report (Copy attached) Protection & Protection Q3 report (Copy attached) Community Fire and Rescue Plan 2018 (Copy attached) Service Transformation, Stakeholder Briefing Document (Copy attached) UFAS Cause Report (Copy attached). LSO Stephen Gourlay	30 mins

6.	Safer Communities Update and Key Activities (Pages 69 - 92) To consider report by Safer Communities and Justice Manager, Graham Jones. (Copy attached).	20 mins
7.	Under Age Drinking Campaign Presentation by Safer Communities and Community Justice Manager – Graham Jones.	30 mins
8.	Any Other Items Previously Circulated	
9.	Any Other Items which the Chairman Decides are Urgent	
10.	Date of Next Meeting The next meeting is scheduled to be held on Friday, 18 May 2018 at 9.30 am in the Council Chamber, Council Headquarters, Newtown St Boswells.	

NOTES

1. **Timings given above are only indicative and not intended to inhibit Members' discussions.**
2. **Members are reminded that, if they have a pecuniary or non-pecuniary interest in any item of business coming before the meeting, that interest should be declared prior to commencement of discussion on that item. Such declaration will be recorded in the Minute of the meeting.**

Membership of Committee:- Councillors W. McAteer (Chairman), D. Moffat, E. Robson, H. Scott, E. Small, G. Turnbull.
Mr D Davidson - NHS Borders, Mrs J Mulloy- Scottish Borders Housing Network, Ms M Simpson - Voluntary Sector and Mr H Waltl – Business Sector.

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**SCOTTISH BORDERS COUNCIL
POLICE, FIRE & RESCUE AND SAFER COMMUNITIES BOARD**

MINUTES of Meeting of the POLICE, FIRE & RESCUE AND SAFER COMMUNITIES BOARD held in Council Chamber, Council Headquarters, Newtown St Boswells on Friday, 10th November, 2017 at 9.30 am

Present: Councillors W. McAteer (Chairman), D Moffat, E Robson, H Scott, E Small, G Turnbull, Mr D Davidson - NHS Borders, Ms M Lyall – SBHA, Mrs M Simpson - Voluntary Sector.

Apologies: Mr B Halley, Ms J Mulloy – SBHA, Mr H Walzl.

In Attendance: Chief Superintendent L Clark, Chief Inspector A McLean, Police Scotland; Dr K Darwent, Scottish Fire & Rescue Service Board; Ms J Keddy, Scottish Ambulance Service; Group Manager A Girrity Scottish Fire & Rescue Service, LSO S Gourlay, Scottish Fire & Rescue Service; Ms A Beavon – Violence Against Women Coordinator, SBC, Ms W Marsden, Partnership Analyst, SBC, Mr D Scott, Senior Policy Advisor SBC, J Turnbull, Democratic Services Officer, SBC

1. **CHAIRMAN'S REMARKS**

The Chairman welcomed everyone to the meeting and there was a round on introductions. In particular, he welcomed Dr Kirsty Darwent, the current Vice Chair of the Scottish Fire and Rescue Service Board, who takes up the post of chair next month.

**DECISION
NOTED.**

2. **MINUTE**

There had been circulated copies of the Minute of the meeting held on 25 August 2017.

**DECISION
APPROVED the Minute.**

3. **MATTERS ARISING**

With reference to paragraph 5.11 of the Minute, the Senior Policy Adviser explained that the local conference on Antisocial Behaviour was being organised. He also confirmed that the draft Local Police Plan had been approved by Scottish Borders Council. With reference to paragraph 6.7 of the Minute, he advised that the Scottish Ambulance Service had nominated Mr Bill Halley as their representative on the Board. Mr Halley had sent his apologies for the meeting and the Board welcomed Ms Jill Keddy, who was attending on his behalf

**DECISION
NOTED that Mr Bill Halley was the Board's representative from the Scottish Ambulance Service.**

4. **PROGRESS REPORTS/UPDATES ON SERVICE MATTERS - POLICE SCOTLAND**

4.1 The Chairman welcomed the new Police Divisional Commander Chief Superintendent Lesley Clark to the Board. The Chief Superintendent advised that she had recently taken up the post and would be responsible for four diverse local authority divisions. Chief

Superintendent Clark was currently engaging with front line staff to consider improvements going forward to ensure the service was the best it could be to meet future demands.

- 4.2 Chief Inspector McLean presented the Police Scrutiny report for November 2017, which had been circulated. The report detailed the figures for the six Priority areas to date and compared them to the figures for the same period in 2016/17. Chief Inspector McLean advised that this would be the last report presented in this format; a new format would be presented before April in accordance with implementation of the new Local Police Plan.
- 4.3 Priority 1 – Protecting People. Adult at Risk Referrals made to partner agencies were showing a 16.3% decrease on 2016/17 figures, 91 fewer referrals. All officers were fully conversant with the IVPD system. However, the criteria for submitting referrals had been re-assessed and this was the reason for the decline. With regard to Domestic Abuse Initial Checks, 95% of checks were carried out within 24 hours, this was above target and an improvement on last year's figure.
- 4.4 Priority 2 – Reducing Violence, Disorder and Antisocial Behaviour. There had been a 6% decrease in Common Assaults reported in the year to date when compared with 2016/17, 24 fewer victims. There was a robust process in place every weekend with specific patrols detailed at key locations. This visible deterrent was reflected in the decline in incidences of assault. With regard to antisocial behaviour incidents, there had been a 16.7% increase (441 more incidents). Many of the calls were of a low level nuisance type, particularly where youths were involved. However, some were of more significance including setting fire to a wreath at a war memorial. Work was ongoing with partner agencies to ensure appropriate early and effective interventions. Chief Inspector McLean then discussed the decrease in the number of recorded victims of hate crime. He explained that this could be because hate crime was underreported, or that Police Scotland's robust response to hate crime had contributed to the decline.
- 4.5 Priority 3 – Tackling Substance Misuse. During the period there had been 161 stop and searches of which 77 proved positive. Chief Inspector McLean explained that current reporting methods meant that a further breakdown of search activity to individual categories was not possible. There had been a 22.4% increase in the number of licensed premises visited during the period which equated to 60 more visits. The Best Bar none scheme which awarded good practice was highlighted, and the Board were asked to encourage licensees to participate in the scheme.
- 4.6 Priority 4 – Making our Roads Safer. There was a 42.6% decrease (23 fewer casualties) in the year to date. There were four people killed, which was five fewer than last year. Accidents involving motorcyclists made up a significant proportion of the casualties. There were a number of initiatives underway focusing on younger and older drivers including "Drive Wise" which provided enhanced training to 17-25 year old and the over 65s.
- 4.7 Priority 5 – Tackling Serious and Organised Crime. Cash seizures were higher than the value in the same time period last year. However, opportunities for cash seizures under POCA legislation were limited, as there were strict criteria to follow. During the period £3,050 had been seized. There had also been £11,876 of assets referred for restraint through POAC. Detections for drug supply remained the same compared to the same time period in 2016/17. Ongoing proactive tactics continued to be implemented to deter, disrupt and detect activity.
- 4.8 Priority 6 – Tackling Acquisitive Crime. There was a 47.2% increase in the number of housebreaking to dwellings in the year to date, with 17 more victims reported. The Scottish Borders has seen an increase in travelling criminals committing both business and domestic housebreakings. Joint working with neighbouring divisions had resulted in notable detections and disruption of criminal activity. During the time period there had

also been a 16.7% increase in thefts of motor vehicles which equated to five more victims of this type of crime. This increase in part related to the same travelling criminal issues as identified in relation to housebreaking.

- 4.9 To conclude, Chief Inspector McLean advised that in relation to Overall Crime there had been a 3.5% decrease in detection rates compared to the same period last year. However, the detection rate for the Scottish Borders was higher than the divisional detection rate. There was a continued drive and focus on priorities and all crime reports were scrutinised by supervisors to ensure that nothing was missed from an enquiry perspective.
- 4.10 During discussions regarding the statistics provided, Chief Inspector McLean provided clarity on a number of issues. With regard to the reduction in road accident rates potentially being as a result of the young drivers' scheme, he advised that this was difficult to evidence although the accident rate had plummeted. The increase in litter was referred to and Chief Inspector McLean explained that if officers did not witness the incident it was difficult to pursue. Reference was made to ongoing Bilston Glen complaints, the Board were informed that further investment had been made to the Control Room, the staff dealt with thousands of often complex calls on a daily basis and unfortunately mistakes did happen occasionally. With regard to the proposed merger with British Transport Police, Chief Superintendent Clark advised that no dedicated timeline had been set for the merger. However, a dedicated officer was in place to progress the project and HR were on board to ensure the smoothest transition possible. The Board discussed that it would be useful to compare local figures with national outcomes and this was noted. The Chairman thanked Chief Superintendent Clark and Chief Inspector McLean for the informative report.

**DECISION
NOTED:**

- (a) **the report; and**
- (b) **that consideration be given to including national outcomes in the Progress Report for comparison with local figures.**

**5. PROGRESS REPORTS/UPDATES ON SERVICE MATTERS –
SCOTTISH FIRE & RESCUE SERVICE**

- 5.1 The Chair congratulated Stephen Gourlay on his new LSO role for the Scottish Borders, Mid and East Lothian. He also wished David Farries, the former LSO, all the best with his promotion to Deputy Assistant Chief Officer for the North of Scotland.
- 5.2 Group Manager Girrity presented the SFRS Performance Report covering the period 1 April to 30 September 2017, copies of which had been circulated with the Agenda. In summary the report, detailed that during the period the SFRS had responded to 817 incidents, 34 more than the same reporting period last year. False alarms accounted for 58% of these emergency calls.
- 5.3 Priority 1 - Reduction of Dwelling Fires. There had been 42 dwelling fires recorded compared to 46 for the same period last year, this represented a slight, but positive decrease. Six of these fires were started deliberately and 22 had originated in the kitchen and involved adults 18-64 years old.
- 5.4 Priority 2 - Reduction of All Fire Casualties (Fatal and Non-Fatal). There had been eight fire related casualties during the reporting period, five less than the same period last year. There were no Fire Fatalities during the reporting period.
- 5.5 Priority 3 – Deliberate Fire Setting. There were 110 incidents in the period; this represented a significant increase in the previous year. 37% of these incidents occurred

in the Galashiels and District Ward. The incident at Balmoral Primary School was discussed, this situation could have been much worse if the Fire and Rescue Service had not intervened as quickly as they had. A 14 year old male had since been identified and subsequently charged. Initiatives with Safer Communities partners were ongoing to mitigate the risk of reoccurrence; the SFRS were also utilising social media to highlight the dangers of antisocial behaviour.

- 5.6 Priority 4 – Road Traffic Collisions. During the reporting period the SFRS attended 37 Road Traffic Collision, 13 less than the same reporting period last year. There had been 242 related casualties and three fatalities.
- 5.7 Priority 5 – Special Service Casualties. There had been 45 Special Service casualties this was a 46% decrease in the same period last year.
- 5.8 Priority 6 – Unwanted Fire Alarm Signals. There had been 478 false alarm incidents during the reporting period. Equipment failure accounted for 321 of these incidents with 141 and 16 the figures for good intent and maliciousness respectively. Fire Safety Enforcement Officers were working with premises to reduce further incidents. In response to a question, the Board were informed that it was predominantly equipment failure within educational establishments which caused false alarm incidents. More resources were being allocated towards reducing such incidents and an audit of all high risk premises was being undertaken. There had also been a pilot initiative in Jedburgh Primary School which it was hoped would be taken forward to each school. The Board discussed the issue and asked for further clarity to be presented at the next meeting in order that concerns could be raised with the Council's Education Department.
- 5.9 Group Manager Girrity concluded his report by highlighting the SFRS's performance on fire safety audits, home safety visits and spoke about the range of partnership working including youth engagement fire skills programmes and attending the monthly Multi Agency Risk Conference (MARAC). In addition to MARAC outcomes it was noted that the Community Action Team had facilitated a further 10 referrals from the Domestic Abuse Advocacy Service in partnership with the Safer Housing options worker for the Scottish Borders.
- 5.10 In discussion, the Board were advised that with regard to fires in derelict buildings, legally, the SFRS covered risk in occupied premises. However, they continued to engage with the Safer Communities team regarding unoccupied premises. Regarding the sale of fireworks, the SFRS considered that they should not be sold through retail outlets. With regard to difficulty in the recruitment of retained firefighters, the new national recruitment system had made a difference, promoting within communities was suggested and that SBC's Connect publication might be appropriate for a recruitment advertisement.

DECISION:-

- (a) **AGREED to request further information on the causes of unwanted fire alarm signals in educational establishments.**
- (b) **NOTED that Scottish Borders Connect publication be considered for recruitment of retained firefighters.**

DECLARATION OF INTEREST

Councillor Robson declared an interest in the above item of business in terms of Section 5 of the Councillors Code of Conduct but did not leave the meeting.

ADJOURNMENT

The meeting was adjourned from 11.10 am to 11.20 am

6. SCOTTISH FIRE & RESCUE SERVICE TRANSFORMATION

- 6.1 LSO Gourlay gave a presentation to the Board on the Scottish Fire and Rescue Service transformation program. He began by explaining that the SFRS would continue in their existing role, but also had to adapt to meet new risks. He clarified that there had been a continuing reduction in fires but an increase in terrorism, flooding and risks associated with an ageing population. The present delivery model had been designed 70 years ago and resources no longer aligned with the existing fire incident profile. There were also limitations on moving resources to where need was greatest, crews were unavailable to conduct vital preventative work and there was limited use of technologies. Increasing fiscal challenges and no guarantee of extra funding meant the current model was unsustainable beyond 2017/18.
- 6.2 LSO Gourlay explained that the transformation strategy would deliver a modern, flexible and efficient fire and rescue service which would meet the changing risks in communities. This would be achieved by expanding the firefighter role, strengthening the retained service, refining the station footprint, improving workforce flexibility, introducing new emergency vehicles and technology. The role of the firefighter would include responding to acts of terrorism, road traffic collisions, water rescue, safety in the home and humanitarian rescue. However, he highlighted that the Out of Hours Cardiac arrest scheme, part of the transformation programme, had been suspended because of union negotiations. LSO Gourlay concluded his presentation by advising that along with community planning partners the SFRS's priorities were to continue to make people safer in their homes, make roads safer, challenge antisocial behaviour and reduce the impact of unwanted fire alarm signals. The consultation on the transformation was ongoing until 18 December and feedback was welcomed. The Chairman thanked LSO Gourlay for the presentation.
- 6.3 In response to questions, Dr Darwent advised that the SFRS Board had lobbied Scottish Government regarding VAT charging and would continue to do so. Regarding the risk of closure to fire stations, there were no plans to change any stations in the Scottish Borders. With respect to NHS partnership working, the SFRS Chair was meeting with the Chairs of NHS Boards to look at how they could work more effectively together.

DECISION

NOTED the presentation.

7. SAFER COMMUNITIES UPDATE AND KEY ACTIVITIES

- 7.1 There had been circulated copies of the Safer Communities Performance Report covering the period 1 April 2017 to 30 September 2017. Ms Andrea Beavon, Violence Against Women Coordinator, highlighted the key points in the report.
- 7.2 Priority 1 – Reduce the Level and Impact of Gender Based Violence through Effective Partnership Working - Referrals to the Domestic Abuse Advocacy Support (DAAS) Service had increased to 45% compared to the same period last year. The number of cases referred to MARAC was also increasing. The Safe Housing Options continued to receive referrals from a range of partner agencies. The number of domestic abuse incidents reported to the Police had increased by 20.1%. The Court Advocacy Service was now established and within 10 days had received 26 referrals. The Inside Outside Exhibition, which showed the reality of working within the sex industry, was attended by over 100 people. Representatives from the SFRS and Police had attended and feedback had been positive.
- 7.3 Priority 2 – Reduce the Level and Impact of Substance Misuse through Effective Partnership Working - The Safer Communities Team had been consulted regarding development of the Licensing Board policy document. The team were also coordinating the underage drinking campaign which would be launched in December with targeted periods around the festive period and local festivals. 2018 would be the Year of Young People and health and wellbeing was one of the themes the campaign would support.

- 7.4 Priority 3 – Reduce the Level and Impact of Crime and Antisocial Behaviour through Effective Partnership Working. There was a reduction of 12.1% in people being monitored for antisocial behaviour which correlated to the 13.1% increase in early interventions undertaken by ASB partners. Community Safety partners were commencing a programme for young farmers in relation to rural fire safety and crime prevention. They had also met to coordinate activity for the festive period, four themes had emerged: Drive Safe, Property Safe, Party Safe and Fire Safe,
- 7.5 Priority 4 –Reduce the Level and Impact of Poor Driver Behaviour through Effective Partnership Working. A rolling programme of advanced driver training continued to be offered. Accidents involving motorcyclists continued to be a concern and had increased when compared to the same period last year.
- 7.6 Priority 5 – Reduce the Level and Impact of Accidents in the Home through Effective Partnership Working. The SFRS had run skills programmes through the TD1 programme. The programme involved working with young people in developing fire and community safety knowledge and skill. The seasonal focus on chimney fire awareness, the risks of carbon monoxide poisoning and use of stoves and heaters was also being promoted.
- 7.7 In response to questions, Chief Inspector McLean advised that with regard to farm safety, Police Scotland offered specialised advice. With regard to the dangers posed by grain dryers, LSO Gourlay advised that employer’s had a duty of care to their employees under the Health and Safety Act. The Chairman thanked Ms Beavon for the report and highlighted the significance of the new Licensing Board Policy.

DECISION

NOTED the report.

8. **ANY OTHER BUSINESS**

During discussion, it was noted that the NHS were unique in having a joint Director of Public Health and Social Work and the NHS board were keen to assist the Board in further partnership working. The Chairman advised that as well as the Board’s scrutiny function, it would be useful to have more appropriately themed based discussions, for example, the Board could consider how to deal collectively with a specific issue e.g. driving.

DECISION

NOTED that in conjunction with the Board’s scrutiny function, consideration by given to themed based discussion.

9. **DATES OF FUTURE MEETINGS**

Future meetings of the Board were scheduled to take place at 9.30am in the Council Chamber, Council Headquarters, Newtown St Boswells on:-

Friday, 9 February 2018

Friday, 18 May 2018

DECISION

NOTED.

The meeting concluded at 11.45 am

DRAFT

Agenda Item 5a

Scrutiny Report

1st Oct 2017 – 31st Dec 2017 Q3



The Scottish Borders

POLICE
SCOTLAND
Keeping people safe

"The data provided in this report is for information purposes to allow Partnership Members to conduct their scrutiny responsibilities. There may be minor amendments between the information in this report and the final statistics – for example: due to delayed reporting or recording of crimes, road crashes or incidents. It would not therefore be accurate or appropriate to refer to, quote or use the data in this report as official statistics. The extraction date from recording systems can differ so data should be seen as accurate on date of extraction by may still be dynamic.
All data in the report is to indicate trend only as figures will change over time"

Our Intention

Police Scotland plans to reduce the harm caused by Domestic Abuse and sexual crimes within the Scottish Borders, we want to signpost victims and those affected to other agencies to reduce the instances of harm.

- We will direct focus on those who are repeat offenders and support repeat victims within the community.
- We will work in partnership to identify and focus intelligence led activity on offenders of domestic abuse.
- We will direct focus on those who are repeat offenders and support repeat victims within the community.
- We will work collaboratively to support the victims of sexual crime, proactively sharing information with partners, signposting to appropriate agencies and ensuring a victim centred approach.

Current Situation

When attending domestic incidents, all officers follow due process to robustly investigate incidents reported ensuring that if there is any criminality we gather evidence and arrest the offender.

Every domestic incident that has occurred over the last 24 hour period is scrutinised and reviewed daily by the Local Area Commander and the threat, risk and harm to the victims assessed to ensure everything possible is being done to protect the victim and bring offenders to justice.

Once an offender is released on bail from court we proactively pursue offenders who are the subject of bail conditions (AD52). This involves maintaining contact with victims to ensure their safety, along with robust enforcement checks on suspects and again these are reviewed every 24 hours.

We have recently had a presentation to Community Officers from Safer Housing officer who works with victims of domestic abuse developing a partnership approach with crime prevention trained CBOs providing security advice to victims of domestic abuse.

Youth Community Officers (YCO) are pivotal in ongoing multi-agency discussions based around children from homes with various social issues including domestic abuse.

We ensure comprehensive reports are submitted in relation to crimes of domestic abuse and sexual offences. This helps to ensure risks are identified and clearly linked to safety plans to maximise the safety of victims and minimise the risk of re-offending. This information contributes to MAPP, MARAC, MATAC and DAAS to support victims through partner agencies.

- MATAC (Multi Agency Tasking and Co-ordination):
- MARAC (Multi Agency Risk Assessment Conference):
- MAPP (Multi-Agency Public Protection Arrangements Domestic Abuse)
- DAAS (Domestic Abuse Advocacy Service)

We ensure we submit intelligence entries in relation to domestic and sexual abuse.

What are we doing next?

Enhance information sharing between partners due to restructuring of partner agencies, ensuring all relevant information is shared and captured.

Increasing number of community officers trained in fitting vigilant alarms for victims of domestic abuse.

We will continue to engage with national and local initiatives targeting offenders in relation to domestic and sexual offences.

We will continue to submit intelligence and monitor conditions for registered sex offenders.

We will continue to prioritise AD52 and AD75 incidents to ensure compliance and minimise the risk to victims.

We will continue to submit intelligence entries in relation to domestic and sexual abuse.

Ongoing policy to enhance training for other community officers in crime prevention for domestic abuse.

Police Performance Indicators

4 – Sexual Crime (Group 2) Crime Rate per 10,000 population

6 – Domestic Abuse Incidents

7 – % Domestic Abuse Incidents that result in crime report

Our Intention

Police Scotland plans to reduce road accidents and casualties within the Scottish Borders by means of prevention, and influencing road user behaviour. Young drivers and all other drivers targeted over winter months to ensure safe driving standards.

- We will work in partnership to reduce offending and concentrate on prevention to divert away from offending/accidents.
- We will direct focus on people of all ages about road user behaviour, with particular focus on young people.
- We will engage with our partners to educate and inform young people about road user behaviour.
- We will direct focus on offenders through intelligence led operations.
- Media to be used to promote events and campaigns.

Current Situation

PREVENTION

Drive wise is the main road safety initiative in the Borders targeting young people under seventeen with the flagship initiative, giving children of all nine high schools lifesaving road safety training whilst letting them experience driving a brand new Volvo on a disused airfield.

To date over 600 Students have taken part in this part of the initiative. The 17-25 scheme continues to give young drivers advanced Driving skills for free. We have also delivered over 20 over 65 group sessions including free refresher drives with an Approved Driving Instructor.

There is now a Drivewise Fife funded by the Borders group with the same objectives but delivering the project in the Kingdom of Fife.

ENFORCEMENT

During the last quarter, community officers provided focus during the festive initiative on drink driving. They carried out regular hand-held radar checks in areas identified by the community as causing an issue.

Due to school parking problems, extensive attention was given to schools at opening and closing times.

We have used 'Pop Up Bob' in Denholm, Hawick and Newcastleton to aid with speed reduction. This is a cardboard cut-out of a police officer that can be placed at the side of the road to slow traffic down with real police officers positioned further down the road to catch those drivers who only slow for a short time and speed up once past Bob.

We link closely with Road Policing to give attention to areas identified by the community where speed is an issue and we continually Highlight road safety issues and provide feedback to elected members and community council at meetings.

Officers patrol identified locations and carry out road checks to positively influence driver behaviour and we will continue to educate drivers at every opportunity.

We have participated in the recent Festive Initiative targeting drink drivers. This resulted in a number of offenders being detected for driving under the influence of drink or drugs.

We ensure we submit intelligence entries in relation to dangerous driving and offences in relation to driving licence, insurance and vehicle test certificates.

What are we doing next?

Training to CBOs on 29th January on timber haulage load safety.

Commitment from YCOs and CBOs to Drivewise project that will happen in 2018.

YCOs continue to work with Junior Road Safety Officers and SBC Safer Routes to School representative to improve road safety around schools especially at the start and finish of school day.

Continuous attendance at Safety Advisory Group meetings to ensure events are held safely when on a road.

Timber Transport representative have agreed training to be provided to CBOs on timber haulage load safety to allow us to carry out checks on timber lorries.

We will continue to initiate road checks at key locations on the roads network with the purpose to detect offenders and educate drivers on safe driving.

We will continue to participate in seasonal national initiatives aimed at improving road safety and reducing offending.

We will continue to submit intelligence entries in relation to dangerous driving and offences in relation to driving licence, insurance and vehicle test certificates

Police Performance Indicators

9 – Road Casualties

Violent Crime (incorporating assaults, SOCG and Counter Terrorism)

Our Intention

Police Scotland aims to reduce the harm caused by violent crime within private and public areas of our community and reduce the impact of serious and organised crime groups.

- We will direct focus in particular areas in the community to reduce violence, especially with a night time economy.
- Work in partnership to reduce repeat offending and victimisation through intelligence led operations.
- Use of social media to highlight Police activity at organised events within the Scottish Borders to deter any violence.
- We will work collectively to educate and inform young people about the effects of radicalisation.
- We will engage with our communities and partners to ensure there is an awareness of threats posed by terrorist actions, how to be vigilant and how to react.
- We will collaborate with partners to work within our community to enhance the support given to those affected by violence.
- We will continue to work with partners to address the impact of serious and organised crime groups within the community.

Current Situation

All YCOs and CBOs have been trained on No Knives Better Lives campaign.

We carry out regular night-time economy patrols and licensing checks.

We have initiated plans every weekend to manage the night time economy within the Borders. This is particularly necessary in Kelso, Hawick and Galashiels where nightclubs close from 0200 hours onwards, resulting in high numbers of intoxicated persons entering public space at the same time. The purpose of the patrols is to offer reassurance to the public, but also be vigilant to any developing incidents to ensure a prompt response to any criminality.

We have utilised powers of stop and search where appropriate and proportionate to apparent risks.

We ensure we submit intelligence entries in relation to possession of offensive weapons and crimes of violence.

We have prioritised enforcement of apprehension warrants for persons accused of violent crimes, to ensure they are arrested and presented before the court as soon as possible.

As part of Operation Jingle, Police Scotland festive initiative, there were 141 visits to licensed premises across the Scottish Borders. This included regular engagement with staff and management in licensed premises to highlight the impact of anti-social behaviour, to promote responsible drinking and raise awareness of potential drink driving offenders in their premises.

Patrols were conducted throughout the night and at peak footfall times to maximise visibility, to deter offenders and ensure the public were safe when enjoying the festivities.

Social media messages were sent through Facebook and Twitter pages and through SB Alert highlighting Police Scotland's Party Safer messages and to advise on staying safe when on a night out.

An input raising awareness of radicalisation is given by School Campus Officers to all senior pupils attending secondary schools in Scottish Borders. This is to raise awareness of the issues and to identify and prevent violent extremism. The input allows pupils to recognise and understand the need to support and protect vulnerable people, to highlight potential opportunities where guidance or intervention may be necessary and to help to build trust and confidence within the community.

Divert

Crucial Crew was held in the Scottish Borders, this event is for all P7 pupils and includes drug awareness education and consequences – including pupils being involved in a mock drugs warrant search.

Inputs were provided to all further and higher education premises at Freshers fair events throughout the Scottish Borders. Police and Partnership organisations delivered student safety measures, including the dangers of using drugs and social media safety.

A drugs and alcohol input was given by YCO to Melrose Scout Group in October.

YCOs delivered Internet Safety Inputs to five primary schools.

Operation Jingle during December included attendance, engagement and safety advice with youth clubs and Senior pupil school dances.

Deter

Operation Jingle – Scottish Borders Police and partners held Christmas initiatives which included social media, consumer awareness relating to counterfeit goods, local events and awareness raising of the harm and effects of SOC. Op Jingle also included robust checks at nightclubs and licensed premises.

Detect

Operation Spray was instigated in September 2017, targeting those involved in drug supply in the Hawick area. Eight MDA warrants were enforced simultaneously resulting in the recovery of dealer quantities of herbal cannabis valued at almost £10,000 and the arrests of three prominent dealers in the South Command area.

Disrupt

Operation Bergwind - This relates to a SOCG operating from the Scottish Borders who were supplying drugs across Borders towns and villages.

Members of this group have been systematically targeted at every opportunity, resulting in a number of arrests and detections since 2015 to the present date for MDA supply offences as well as a number of arrests for bail offences, arrest warrants and crimes of dishonesty.

A number of significant custodial sentences have seriously fragmented this group, reducing the threat score from 12 to 3 and resulting in the group being archived. A key nominal from this group last week recently received a 12 month custodial sentence for drugs recovered during enforcement targeting Operation Bergwind nominals.

What are we doing next?

We will continue to ensure continuous attendance at Safety Advisory Group meetings to ensure events are held safely, violence is kept to a minimum and that organisers are fully prepared for their event.

Ongoing meetings with all Common Riding committees to plan this year's events, to ensure the safety of all involved but also prevent disorder and violence. SBC Licensing Officers also involved in these discussions.

Night time economy dispersal plans will continue to be managed during Friday and Saturday nights.

We will continue to utilise powers of stop and search where appropriate and proportionate to apparent risks.

We will continue to submit intelligence entries in relation to possession of offensive weapons and crimes of violence.

We will continue to prioritise enforcement of apprehension warrants for persons accused of violent crimes.

Police Performance Indicators

8 – Serious Assault (Group 1) Crime Rate per 10,000 population

Our Intention

Police Scotland aims to reduce the instances of harm caused by anti-social behaviour within our community and highlight how it impacts on the wider community.

- We will engage with our partners to educate and inform the community about the effects of anti-social behaviour, hate crime and cybercrime on the most vulnerable in our community.
- We will work collaboratively with partners to promote third party reporting to address the under reporting of hate crimes.
- We will work in partnership to reduce repeat offending and victimisation.
- We will direct focus on those repeat offenders and support repeat victims within the Scottish Borders.
- We will work collaboratively with partners to divert those who commit minor offences or divert away from offending behaviours.

Current Situation

Over the last quarter, significant time, resources and discussions have been ongoing to address disruptive anti-social behaviour throughout the Borders. The partnership approach with Education and Social Work resulted in dedicated patrols being deployed within a school in the weeks leading up to Christmas. Following this intervention the issues have reduced significantly and the school is back to a state of normality

This type of activity has been ongoing within the Transport Interchange in Galashiels, with significant police intervention with the staff at the building regarding youth ASB. Regular patrols continue to be carried out and any offenders dealt with, further resolutions are being investigated with regards to this matter.

Considerable time has been spent on preparing for ASB hearings against two significant individuals who will be going to court in the next few weeks in the Borders area with regards to their ASB. A number of partnership meetings have been held to discuss various individuals within the South CPA causing ASB and to formulate plans on how to deal with them.

We have initiated criminal proceedings against an 18 year old male in Peebles in relation to anti-social behaviour within a tenancy which involved liaison with SBC ASB and housing. This joint activity resulted in the cessation of the tenancy and letters of thanks being received from locals residents.

We regularly initiate directed patrols and enforcement action to target offenders restricted by bail conditions who are known for ASB activity.

We will continue to make use of ASB legislation to target offenders and where necessary and proportionate use Scottish Borders Council to apply for ASBOs and CRASBOs to change the behaviour of repeat offenders.

We ensure we submit intelligence entries in relation to hate crimes and anti-social behaviour.

Monthly meetings are held to discuss and tackle antisocial behaviour issues that have impacted on the community. Each person who has been involved in ASB issues will be considered for further measures within the guidelines to prevent and deter further offending.

What are we doing next?

YCOs will be delivering inputs to schools on Rights and Responsibilities which addresses anti-social behaviour.

We will continue to liaise closely with ASBU to facilitate relevant interventions with individuals causing ASB.

We will continue to liaise closely with Hawick High School and Burnfoot Primary to prevent issues from escalating again. Provide training on ASB to new CBOs, including partnership liaison.

YCOs will continue to work with Youth Justice to deliver timely interventions to young people offending. We will continue to provide patrols and enforcement action on bail conditions for offenders engaged in ASB activity.

We will continue to use ASB legislation to target offenders and where necessary and proportionate use Scottish Borders Council to apply for ASBOs and CRASBOs to change the behaviour of repeat offenders.

We will continue to ensure that we submit intelligence entries in relation to hate crimes and anti-social behaviour.

Police Performance Indicators

4 – Antisocial Behaviour Incidents per 10,000 population
5 – Racially Aggravated Conduct per 10,000 population

Our Intention

Police Scotland aims to reduce the harm caused by drug and alcohol misuse within the community and educate people about the impact that serious and organised crime groups have on drug misuse.

- We will engage with our partners to educate and inform young people about the effects of drug and alcohol misuse and the effect on our wider community.
- We will work in partnership to reduce repeat offending and victimisation through intelligence led operations.
- We will collaborate with our partners to signpost to appropriate agencies for treatments or advice and help for person or family members affected by substance misuse.
- We will encourage responsible management of licensed premises, robustly enforcing legislation and making presentation to the Scottish Borders licensing board where necessary.

Current Situation

This last quarter saw an unprecedented number of drug overdoses in the Galashiels area with 13 persons becoming adversely affected by overdoses over the period of one weekend with several requiring hospitalisation. A significant amount of work was carried out on this matter through joint work with NHS Borders and Scottish borders Council. Following some excellent work the dealer was identified, arrested and remanded in custody, drugs recovered and his dealer also identified. Our work continues to identify, target and arrest as many dealers of controlled drugs in the borders as we possibly can.

EDUCATION

To assist in this we undertook a lot of Educational activity with a view to deterring our younger generation from being tempted to try Drugs. YCOs took part in Crucial Crew, educating all P7 pupils in the Scottish Borders on various dangers including drug and alcohol, fire safety etc.

We have provided support to parents whose children have been involved in drug taking, signposting them to appropriate services

We have new presumptive drug testing equipment to help us identify seized drugs at an early stage.

CBOs regularly contribute to the intelligence picture in the South area with intel submissions.

We have, through intelligence gathered, carried out operations against people and premises involved in drug dealing and misuse, and where appropriate reported them to the Procurator Fiscal.

We participated in patrols of 'hot spot' areas, as part of Operation Jingle where people were identified as being involved in the misuse of illegal drugs.

We have initiated patrols and enforcement action to target offenders restricted by bail conditions who are known for drug activity.

We ensure that we submit intelligence entries in relation to possession of drugs.

We will refer all young people to Action for Children, who are found or reported to Police to be using or abusing drugs or alcohol. The young people's parents are informed and have to agree to the referral being put in.

In December 2017, 26 Incidents on Licensed Premises were reported to the police. Each incident is investigated and any offences or issues identified will be reported to the Procurator Fiscal and the Licensing Board.

Following information received regarding the use of drugs in licensed premises in Kelso, with the co-operation of the management, of the premises, an operation was undertaken on the 16th December 2017, at the Vibe night club in Kelso. In total 150 patrons were scanned by use of metal detection wands and with the use of a drugs indicator dog. This operation was supported by the night club operators and highlighted the issues that have been reported to us from the licensed trade in the town.

Our Community Investigation Team and the Uniformed officers continue to develop intelligence, crave and execute Drugs Warrants throughout the area. These are intelligence lead operations targeting users and dealers in our communities.

What are we doing next?

All officers will continue to submit community intelligence relating to drugs.

We will continue to react to intelligence or information to enforce powers under the Misuse of drugs Act 1971 against people and premises involved in drug dealing and misuse, and where appropriate report them to the Procurator Fiscal.

We will continue to patrol 'hot spot' areas identified as being exposed to persons involved in misuse of drugs.

We will continue to have initiated patrols and enforcement action to target offenders restricted by bail conditions who are known for drug activity.

We will continue to ensure that we submit intelligence entries in relation to possession of drugs.

Our Intention

Police Scotland aim to reduce the harm caused to individuals within the Scottish Borders and the financial loss to the wider community, with prevention playing a hugely important role.

- We will work with partners to reduce repeat offending and victimisation through intelligence led operations.
- We will direct focus on known offenders and support repeat victims within the community.
- We will engage with our partners to educate and inform young people about the effects of acquisitive crime on the community.
- We will work in partnership to divert those who commit minor or first offences away from offending behaviours.

Current Situation

PREVENTION and EDUCATION

We have carried out a number of crime preventions surveys on houses and businesses with a view to ensuring that by working together with owners we make it as difficult as possible for would be thieves to enter property in the area. This advice can be as simple as lock your doors at night through to providing full surveys for alarms, hard landscaping and other sophisticated prevention methods. We also provide architectural liaison advice in the early planning stages of housing developments to design crime out.

Direct patrols are carried out throughout the year to prevent shoplifting, but these were increased during festive initiative period.

Rural community officers have been heavily involved in partnership with estates and local Wildlife Officer to carry out patrols for anti poaching initiative which is often linked to SOC Groups.

We have promoted the anti sheep-worrying campaign throughout the local area.

We continue to carry out our regular road check programme to deter any would be travelling criminals from coming into our area.

A new process has been developed to support repeat victims and identify victims of doorstep or bogus caller crime. The victim will be visited by a community officer and provided with guidance and support. In addition they will be advised and referred to other support agencies to ensure they have the help that they need.

In conjunction with local area policing team in Kelso, a process for follow-up and direct engagement with vulnerable victims of bogus phone calls and doorstep callers has been developed. This involves Community Beat Officers following up relevant recorded and reported incidents with a visit and promoting the Nominated Neighbour scheme and Call Blocking technology. The process will be trialled during the next quarter.

Working in partnership with Broomlands Residents Association in Kelso, another new "No Cold Calling Zone", including overt road signage and house information packs, was implemented in October 2017, this covers around 30 houses.

ENFORCEMENT

We continue to use modern state of the art forensic capture methods at scenes of housebreakings to gather as much intelligence re the identity of the culprits as possible. This thereafter leads to warrants being craved and executed on the perpetrators address or other locations linked to them with a view of arresting them and recovering as much stolen property as possible.

When door step crime is committed or we receive bogus caller incidents we ensure swift attendance and robust searches to locate suspects and their vehicles. While enforcement is paramount, we also ensure we provide support for the victims and their families.

What are we doing next?

Wildlife Officer providing further training to CBOs in February 2018 to assist in combatting wildlife/rural crime.

Will increase the number of community officers trained in crime prevention at SPC.

Deliver on prevention campaigns as and when, ie forthcoming Bogus Workman initiative.

Further work is ongoing to introduce more no cold calling zones to protect vulnerable members of our community from cold callers both at the door and over the phone.

Operation Barrier – A large scale review dedicated to improving detection of low level acquisitive crime and improving the quality of service provided to the public. This includes the review of around 5877 crime reports and has included the use of proactive and CIU resources from across J division throughout October and November.

Our Intention

Police Scotland aims to reduce the harm and instances of harm to persons 'at risk' within our local community by education, enforcing and signposting and collaboration.

- We will engage with partners, share information and work collaboratively to reduce the harm to vulnerable persons in our community.
- We will work with our partners to educate and inform young people about the signs of child sexual exploitation.
- We will direct focus on those who are repeat offenders and support repeat victims within the community.
- We will investigate adult protection and child protection enquiries with sensitivity and work with our partners to signpost to other relevant agencies.
- We will work collaboratively with partners to reduce the instances and minimise the risks concerning missing persons in the community.

Current Situation

The VPD (Vulnerable Persons Database) is working well allowing us to identify risk and vulnerability in adults and children to partner agencies allowing them to provide support and intervention where required.

YCOs have delivered sexting and internet safety inputs to pupils and to external partners to protect children using social media and the internet.

Ongoing multi-agency discussions within the Borders based around children from homes with various social issues. Our YCO's are pivotal in these discussions.

YCOs and CPA sergeants continue to attend a number of multi-agency meetings around children with various issues within Schools and in our Community with a view of partners working together to attempt to resolve the cause of the issues.

YCOs regularly attend Vulnerable Young People meetings again multi agency based meetings to discuss vulnerable youth in our area on a case by case basis.

Talks to children and young people are delivered by School Campus Officers throughout Scottish Borders on the topics of Internet Safety, Grooming and Sexting. This is delivered from primary years 5-7 with S 1-3 in secondary schools, with inputs delivered accordingly.

Victims of crime are referred to Victim Support Scotland who provide long term support to them including throughout the court process as required.

We ensure comprehensive reports are submitted in relation to crimes where children or adults are at risk. This helps to ensure that risks are identifiable and clearly linked to safety plans to maximise the safety of victims and minimise the risk of re-offending. This information helps MAPPA, MARAC, MATAC and DAAS to support victims through partner agencies.

We ensure that we submit intelligence entries in relation to children and adults at risk.

We ensure that where there are immediate risks to children or adults, we engage with Social Work and Health as part of an Interagency Referral Discussion (IRD). This tri-partite arrangements helps to identify information and dangers and ensure that all agencies play a part in mitigating risks.

We ensure a robust risk assessment is undertaken for all persons reported missing. This helps to ensure that an effective and efficient plan is put in place to trace missing persons as soon and safely as possible.

We will maintain a database of missing person incidents, aimed at capturing information to assist with tracing repeat reports of a person going missing.

What are we doing next?

We will continue to deliver sexting and internet safety inputs to pupils and to external partners.

We will continue to contribute to multi-agency discussions within Teviot & Liddesdale locality based around children from homes with Various social issues.

We will continue to contribute to the VPD system identifying risks or concerns relating to young people and families and continue to attend multi-agency meetings around children with various issues within schools and the Community. We will continue to ensure we submit referrals to VPD, so partners are aware of incidents or issues which may affect the wellbeing of children or adults at risk.

We will continue to ensure comprehensive reports are submitted in relation to crimes where children or adults are at risk. This helps to ensure risks are identifiable and clearly linked to safety plans to maximise the safety of victims and minimise the risk of re-offending. This information helps MAPPA, MARAC, MATAC and DSDAS to support victims through partner agencies.

We will continue to ensure we submit intelligence entries in relation to children and adults at risk.

We will continue to ensure that where there are immediate risks to children or adults, we engage with Social Work and Health as part of an Interagency Referral Discussion (IRD). This tri-partite arrangement helps to identify information and dangers and ensures all agencies play a part in mitigating risks.

We will continue to ensure a robust risk assessment is undertaken for all persons reported missing. This helps to ensure an effective and efficient plan is put in place to trace missing persons as soon and safely as possible.

Police Performance Indicators

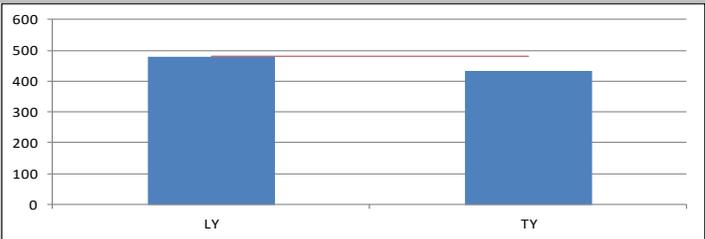
1 – Missing Persons Incidents

**Police Performance Indicators
The Scottish Borders**

1

Missing Persons Incidents

LY	TY	Change
480	433	-9.8%

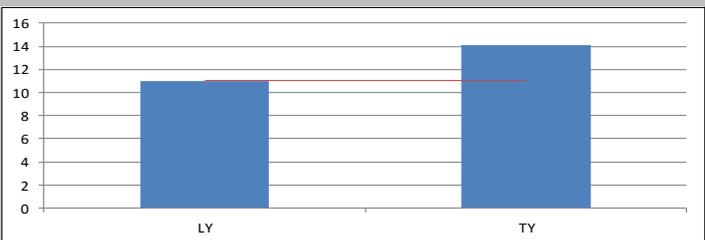


Source: Quarterly Management Information

2

Sexual Crimes (Group 2) per 10,000 population

LY	TY	Change
11	14.1	28.2%

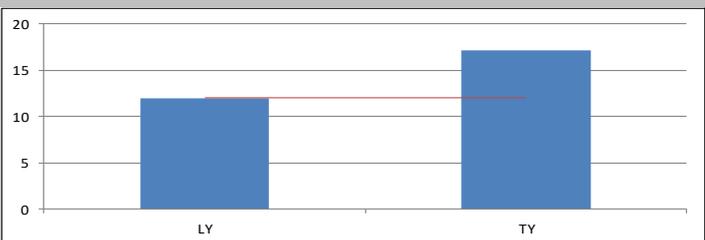


Source: Quarterly Management Information

3

Housebreakings Crimes (Group 3) per 10,000 population

LY	TY	Change
12	17.2	43.3%

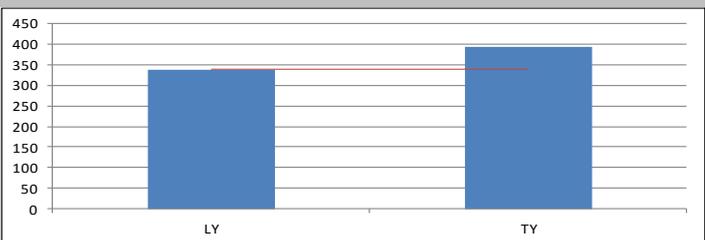


Source: Quarterly Management Information

4

Antisocial Behaviour incidents per 10,000 population

LY	TY	Change
338.9	395.1	17%

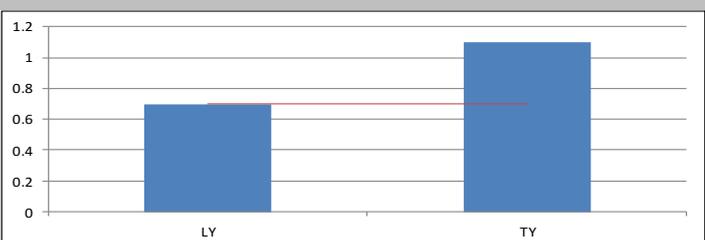


Source: Quarterly Management Information

5

Racially Aggravated Conduct crimes per 10,000 population

LY	TY	Change
0.7	1.1	57.1%



Source: Quarterly Management Information

**Police Performance Indicators
The Scottish Borders**

6

Number of Domestic Abuse Incidents

LY	TY	Change
743	823	10.8%



Source: Quarterly Management Information

7

Proportion (%) of Domestic Abuse incidents that result in Crime Report

LY	TY	Change
48.5	49	1.0%

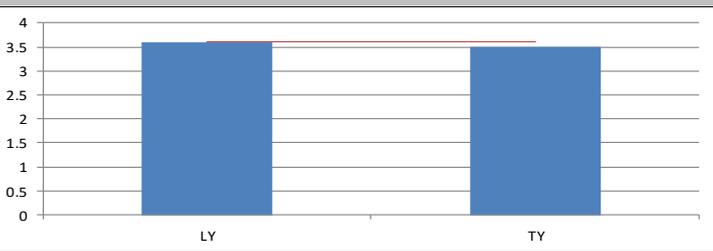


Source: Quarterly Management Information

8

Serious Assault (Group 1) crimes per 10,000 population

LY	TY	Change
3.6	3.5	-2.78%

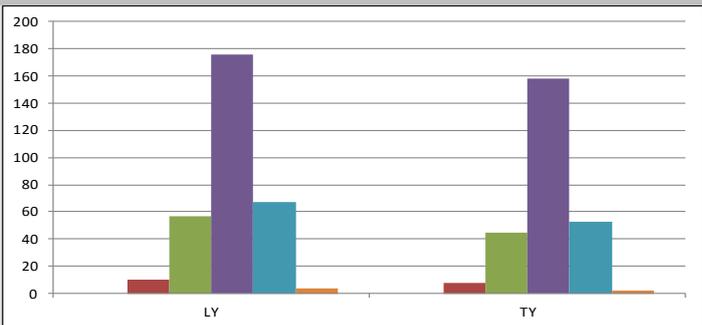


Source: Quarterly Management Information

9

Road Casualties

	LY	TY	Change
Fatal	10	8	-20.0%
Serious	57	45	-21.1%
Slight	176	158	-10.2%
KSI	67	53	-20.9%
Children KSI	4	2	-50.0%



Source: Quarterly Management Information



Report to:
Scottish Borders Council
Police, Fire and Rescue & Safer Communities Board

SUBJECT: PERFORMANCE REPORT 1ST APRIL TO 30TH DECEMBER 2017

1. INTRODUCTION

- 1.1 The attached reports provide the year to date (YTD) performance data from April to December 2017 and quarterly performance data in addition to the performance report for Prevention and Protection activities for the same period.

2. OUTPUTS

- 2.1 The following identifies the headline outputs from April to December 2017.

Dwelling Fires

The Scottish Fire and Rescue Service (SFRS) attended 69 dwelling fires during this period, the exact same total as the YTD reporting period the previous year.

Seven of these fires were started deliberately.

Just over 50% of these fires originated in the kitchen and involved cooking.

Fire Casualties/Fatalities

There were thirteen fire related casualties in the YTD reporting period, seven less than the same period last year.

Further analysis shows that two casualties went to hospital for precautionary checks suffering from smoke inhalation. Eleven casualties received first aid at the scene and did not require any further treatment.

There have been no Fire Fatalities during the reporting period.

Deliberate Fire Setting (not including dwellings).

There were 136 deliberate fires in the YTD reporting period, an increase of 58 in comparison to the same reporting period last year.

Breakdown of these figures show a quarter on quarter decrease with figures peaking in the first quarter due to a spate of deliberate fires occurring in the wooded area adjacent to Gala Academy.

Unfortunately, the majority of the above fires were a result of anti-social behaviour. This resulted in a number of proactive and reactive prevention initiatives by Safer Communities partners.

Road Traffic Collisions

During the YTD reporting period, the SFRS attended 63 Road Traffic Collisions (RTC's), 13 less than the same reporting period last year however there was a slight increase in previous quarter comparison.

There have been 42 RTC related casualties in this YTD period including four fatalities.

During the YTD period, the SFRS used Hydraulic Rescue Equipment on 24 occasions to extricate casualties.

Special Service Casualties

The term "special service" is used for attendance at a number of non-fire related incidents, this includes, amongst others, RTC's, rescues from water and height, persons trapped in machinery or a lift, medical emergencies and effecting entry to a premise. The table below represents an overview of YTD Special Service Casualties.

Special Service Type	Non-fatal	Fatal	Total
Out of Hospital Cardiac Arrest/medical response	5	5	10
Effecting entry	7	1	8
RTC casualties	42	4	46
Other (flooding, hazmat, release persons)	6	1	7
			71

Unwanted Fire Alarm Signals

UFAS calls consist of Equipment failure, False alarm good intent and False alarm malicious. The figure contained within the main report relates to Equipment failure only as this is the cause of the majority of UFAS incidents. The figures in the following tables represent all UFAS incidents.

Priority	YTD 2016-17	YTD 2017-18	+/-
Reduction of Dwelling Fires	69	69	0
Reduction in Fire Fatalities and Casualties	20	13	-7
Reduction of Deliberate Fire Setting	78	136	+58
Reduction in Road Traffic Collisions	76	63	-13
Reduction of Unwanted Fire Alarm Signals	660	687	+27

Priority	Q3 2016-17	Q3 2017-18	+/-
Reduction of Dwelling Fires	23	26	+3
Reduction in Fire Fatalities and Casualties	7	5	-2
Reduction of Deliberate Fire Setting	17	24	+7
Reduction in Road Traffic Collisions	26	26	0
Reduction of Unwanted Fire Alarm Signals	220	216	-4

3. PREVENTION & PROTECTION

See attached report

4. RECOMMENDATION

- 4.1 The Scottish Borders Police, Fire and Rescue and Safer Communities Board is invited to consider and otherwise to note the contents of the performance report.

STEPHEN GOURLAY
Local Senior Officer
Scottish Borders
1st February 2018

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LOCAL PLAN PERFORMANCE REPORT SCOTTISH BORDERS



SCOTTISH
FIRE AND RESCUE SERVICE
Working together for a safer Scotland

Year to Date Report, 1st April – 31st December 2017

**Working together
for a safer Scotland**



DISCLAIMER

The figures included in this report are provisional and subject to change as a result of quality assurance and review. The statistics quoted are internal management information published in the interests of transparency and openness. The Scottish government publishes Official Statistics each year which allow for comparisons to be made over longer periods of time.

Please ensure any external partners Page 25 of these reports are aware of this.

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3 Progress on local fire & rescue plan priorities	
<i>Local Risk Management and Preparedness</i>	5
<i>Dwelling fires</i>	6
<i>All fire casualties (fatal & non-fatal (incl. p/c's))</i>	7
<i>All deliberate fires excl. dwellings</i>	8
<i>Special Service - RTCs</i>	9
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Introduction

This performance report provides information on our prevention, protection and operational response activities within the Scottish Borders area during the Year to Date (YTD) period of 1st April to 31st December 2017.

The Scottish Government provides an overarching vision for public services. This vision is supported by 16 National Outcomes, which demonstrate commitment to creating a more successful country, with opportunities for all of Scotland to flourish, through increasing sustainable growth. The SFRS can make a significant contribution to improving these outcomes for the Scottish Borders by contributing to the Community Planning arrangements across the area.

The national priorities for the Scottish Fire and Rescue Service (SFRS) are set out in the Fire and Rescue Framework for Scotland. The SFRS Strategic Plan 2016-2019 outlines how the SFRS will deliver against these priorities and the outcomes against which this delivery can be measured.

The priorities contained within the Local Fire and Rescue Plan and our strategies for service delivery are clearly aligned to the Community Planning Structure, which supports the delivery of the Community Planning Partnership priorities and activities in the Scottish Borders. The priorities in the Local Fire and Rescue Plan also contribute to Scottish Governments National Outcome, O9: We live our lives safe from crime, disorder and danger.

The aims of the local Fire & Rescue Service in the Scottish Borders are to reduce fire deaths throughout the Scottish Borders area and to reduce injuries from fire and other emergencies in the community. We aim to achieve this by working in partnership, being pro-active and targeting our prevention and protection activities to where they are required, based on evidence.

Within the Local Fire and Rescue Plan for the Scottish Borders, five objectives for the local Fire and Rescue Service to work towards have been identified for 2014-17 (listed below).

1. Reduction of Dwelling Fires
2. Reduction of Fire Casualties and Fatalities
3. Reduction of Deliberate Fire Setting (not including Dwellings)
4. Reduction of Road Traffic Collisions
5. Reduction of Unwanted Fire Alarm Signals

Area Manager Stephen Gourlay, Local Senior Officer for the Scottish Borders

Performance Summary

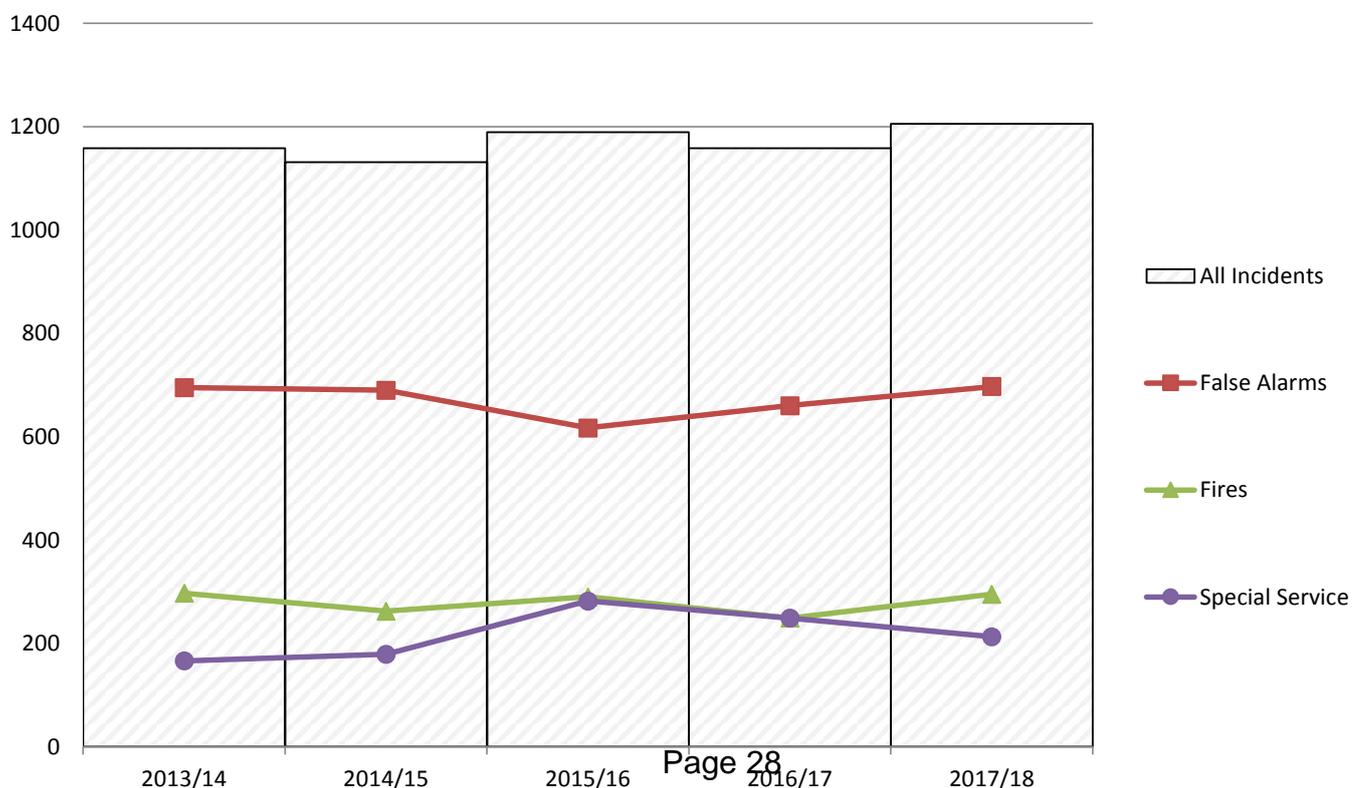
We measure how well we are meeting our priorities using 6 key indicators, depicted below

Key performance indicator	Apr to (& incl.) Dec					RAG rating
	2013/14	2014/15	2015/16	2016/17	2017/18	YTD
Dwelling fires	77	60	85	69	69	●
All fire casualties (fatal & non-fatal (incl. p/c's))	17	9	15	20	13	●
All deliberate fires excl. dwellings	71	78	89	78	136	◆
Special Service - RTCs	60	78	79	76	63	●
Special Service Casualties - All	84	52	92	110	71	●
False Alarm - Equipment failure	509	494	436	479	462	●

RAG rating - KEY		
◆	RED DIAMOND	10% higher than the previous YTD period, or local target not achieved.
▲	YELLOW TRIANGLE	Up to 9% higher than the previous YTD period, or local target not achieved.
●	GREEN CIRCLE	Equal to or improved upon the previous equivalent quarter (or YTD period), or local target achieved.

Note
<p>Quarterly comparison RAG rating = the reporting period compared to the average of the three previous quarterly reporting periods Year to Date RAG rating = the cumulative total of all quarterly performance in current year compared to cumulative total of all quarterly performance in the previous year.</p>
Incident Overview
<p>During the YTD period 1st April to 31st December 2017, the SFRS responded to 1205 incidents within the Scottish Borders, this is 47 more incidents than the same reporting period last year. False alarms accounted for 58% of our emergency calls so far this year.</p>

The chart below illustrates incidents YTD attended within Scottish Borders council over the last 8 fiscal years



Progress on local fire & rescue plan priorities

Local Risk Management and Preparedness

The Service must identify, prioritise and plan to meet the risks in each local community.

We said we would:

- train our staff to deal with our local risks
- gather and analyse risk information
- work with partners to mitigate risks
- deal with major events

Train our staff to deal with our local risks

Our operational staff have continued to undertake routine and risk specific skill acquisition and maintenance training. During 2017-18, all firefighters in the Scottish Borders will participate within the Training for Operational Competence Programme. Current modules for the year to date period include Domestic property, Farms, Water awareness, Incident Command and Terrorism.

Gather and analyse risk information

Our operational staff continue to gather and analyse local risk information and operational intelligence which is used in our preparations to resolve incidents. We conduct Post Incident Debriefs using a Structured Debrief Process to identify any lessons that can be learned from our preparedness and response to emergency events.

Work with partners to mitigate risks

We continue to be an active member of the Lothian and Borders Local Resilience Partnership.

We share information with local authority partners and other key stakeholders (e.g. Police Scotland) to ensure emergency risks are mitigated.

Deal with major events

The Service did not deal with any "major events" in the Scottish Borders during the reporting period.

Reduction of 'Dwelling fires'

Dwelling fires can have devastating effects on our communities. The reduction of dwelling fires, accidental or deliberate, continues to be a priority for the SFRS in the Scottish Borders. We adopt a targeted approach whilst sharing information with partners in order to drive down the risk of fire within local communities with an emphasis on those who are particularly vulnerable through age, isolation or addiction.

Results

There have been 69 dwelling fires recorded, the exact same total for the corresponding YTD period last year. Seven of these fires were started deliberately.

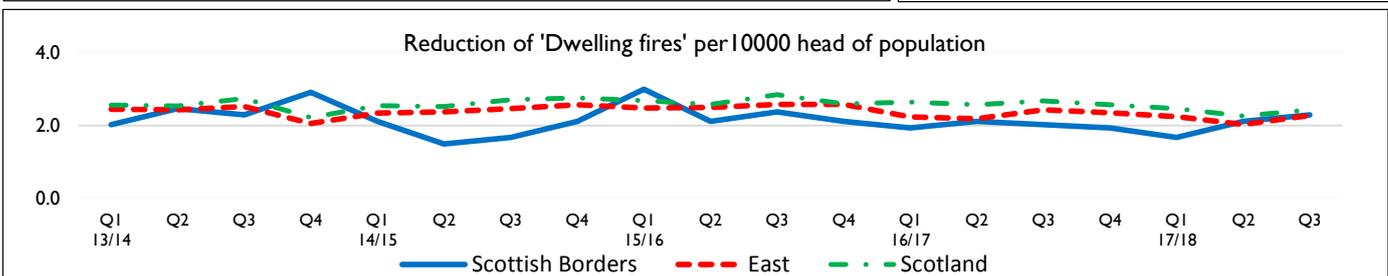
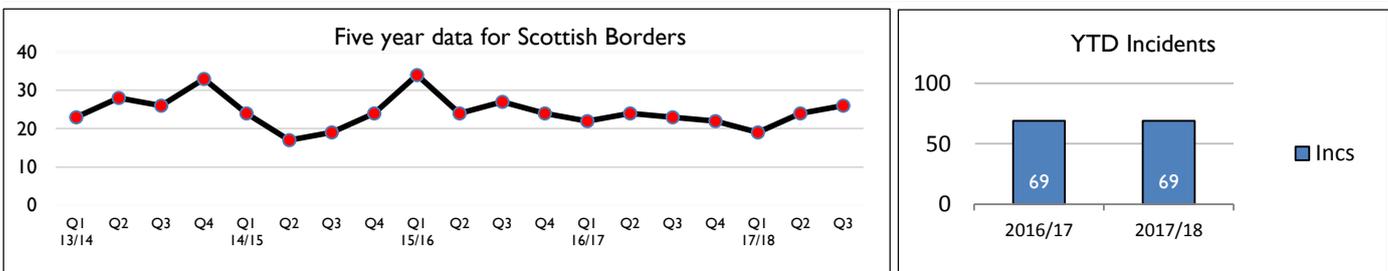
Reasons

Cooking and cooking appliances accounted for just over 50% of YTD dwelling fires. A third of these fires were found to be extinguished on arrival of the FRS or required limited intervention such as using a hose-reel or removing the heat source. Further analysis highlights 43% of these incidents involved adults 18-64 years old.

Actions

The Scottish Fire and Rescue Service conduct Post Domestic Incident Response (PDIR) following all domestic dwelling fires. We also work closely with partners in order to identify persons at risk from fire, this often results in cross agency referrals or joint home safety visits.

Serious fires are subject to detailed investigation and depending on the circumstances can result in multi-agency case conferences.



YTD ward ave. for Scottish Borders - 6	2013/14	2014/15	2015/16	2016/17	2017/18	Sparklines
Scottish Borders	77	60	85	69	69	
Tweeddale West	8	3	5	5	4	
Tweeddale East	8	3	4	3	0	
Galashiels & District	9	12	16	10	20	
Selkirkshire	4	3	4	8	5	
Leaderdale & Melrose	9	9	7	2	3	
Mid Berwickshire	9	6	6	7	10	
East Berwickshire	5	5	13	10	5	
Kelso & District	10	3	8	7	5	
Jedburgh & District	4	3	6	2	3	
Hawick & Denholm	6	7	5	6	8	
Hawick & Hermitage	5	6	11	9	6	

Reduction of 'All fire casualties (fatal & non-fatal (incl. p/c's))'

Fire casualty and fatality rates provide an indication of the amount of serious, life-threatening injuries that occur due to fire. This can indicate not only the success of SFRS in reducing the number of life risk fires through community fire safety and similar activities, but also their success in response activity in saving lives.

Results

We aim to reduce Fire Casualties in the Scottish Borders year on year that contributes towards the SFRS target of reducing Fire Casualties by 5% per year, over a three-year rolling period. There have been 13 casualties in the YTD period, this is seven less than the same period last year.

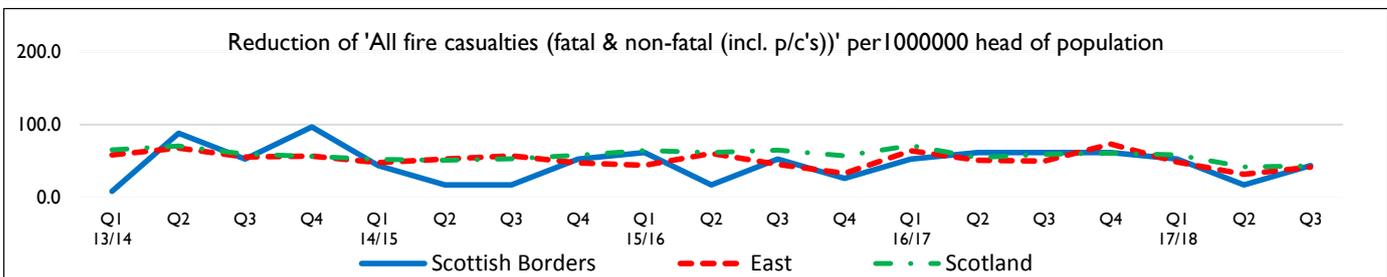
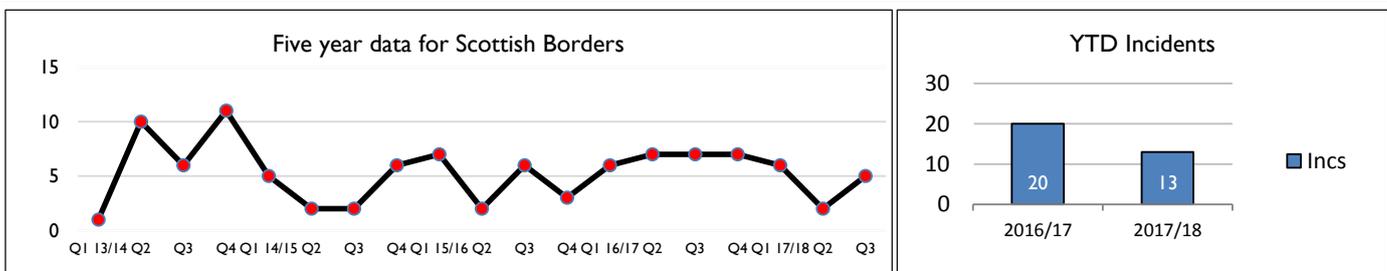
Reasons

Ten of the casualties suffered slight smoke inhalation due to discovering or trying to extinguish the fire. Three of the casualties were led to safety by firefighters.

Two casualties were required to go to hospital and 11 received first aid at the scene only. SFRS crews administered oxygen on twelve occasions.

Actions

The Scottish Fire and Rescue Service conduct a Post Domestic Incident Response (PDIR) following all domestic dwelling fires. This involves fire crews offering reassurance and fire safety advice to all households within the vicinity of the incident immediately or soon after the incident. Crews also proactively target at risk groups' including elderly people who are more likely to suffer a fire in their home.



YTD ward ave. for Scottish Borders - I	2013/14	2014/15	2015/16	2016/17	2017/18	Sparklines
Scottish Borders	17	9	15	20	13	
Tweeddale West	1	0	1	4	0	
Tweeddale East	2	0	0	0	0	
Galashiels & District	1	0	3	0	8	
Selkirkshire	0	0	0	3	0	
Leaderdale & Melrose	3	2	2	1	1	
Mid Berwickshire	5	3	2	3	4	
East Berwickshire	0	1	0	1	0	
Kelso & District	0	0	1	1	0	
Jedburgh & District	0	3	3	0	0	
Hawick & Denholm	2	1	1	2	0	
Hawick & Hermitage	3	1	2	5	0	

Reduction of 'All deliberate fires excl. dwellings'

Reduction of Deliberate Fire Setting continues to be a priority for the SFRS in the Scottish Borders. Deliberate fires of this nature typically involve grassland, refuse or derelict buildings. Evidence shows that there is a close link between deliberate secondary fires and anti-social behaviour.

Results

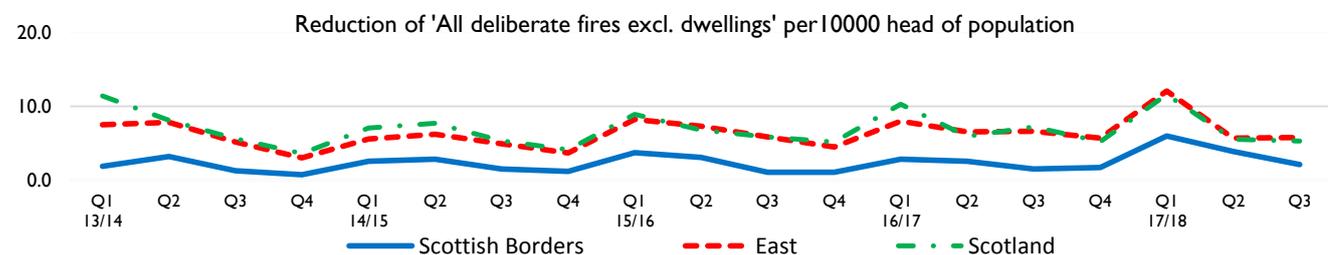
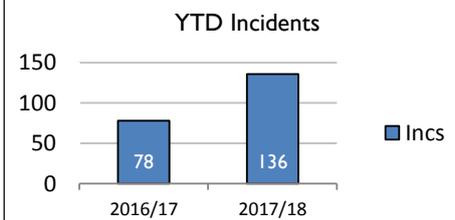
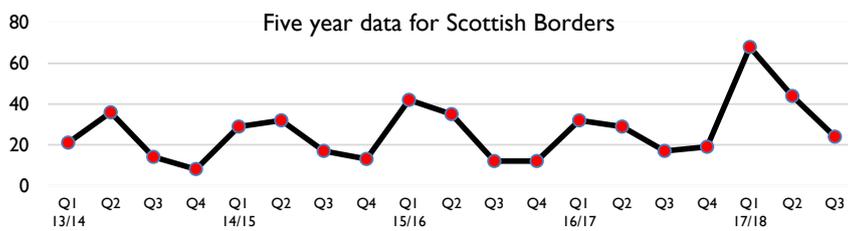
The Fire and Rescue Local Plan for the Scottish Borders 2014-17 aims to continually reduce Deliberate Fire Setting against the three-year average. There have been 136 incidents of this nature in the YTD period, 68 in the first quarter, 42 in the second quarter and 26 in quarter three. Nearly half of these incidents occurred in the Galashiels & District ward.

Reasons

Grass, woodland and refuse continues to account for the vast majority of deliberate fires. A large proportion of the incidents in Gala and District have occurred in the wooded area adjacent to Gala Academy during the first and second quarters.

Actions

The SFRS carry out seasonal campaigns with the purpose of warning and educating the public regarding dangers, risks and safety measures. Where trends or patterns are identified, the SFRS will work with community partners to mitigate the risk of recurrence. Where required the SFRS offer a one to one service for young fire setters.



YTD ward ave. for Scottish Borders - 12	2013/14	2014/15	2015/16	2016/17	2017/18	Sparklines
Scottish Borders	71	78	89	78	136	
Tweeddale West	1	6	13	4	13	
Tweeddale East	4	7	16	7	5	
Galashiels & District	11	17	17	17	58	
Selkirkshire	5	8	3	6	10	
Leaderdale & Melrose	8	5	6	6	4	
Mid Berwickshire	6	7	4	7	7	
East Berwickshire	4	3	2	3	3	
Kelso & District	12	3	6	4	12	
Jedburgh & District	7	9	12	5	5	
Hawick & Denholm	6	12	11	9	14	
Hawick & Hermitage	7	4	2	3	5	

Reduction of 'Special Service - RTCs'

While much of this risk is out with the control of SFRS, responding to Road Traffic Collisions is a key part of our intervention activities. The SFRS is committed to working with partners and other stakeholders in order to reduce the amount of RTC's that occur in the Scottish Borders.

Results

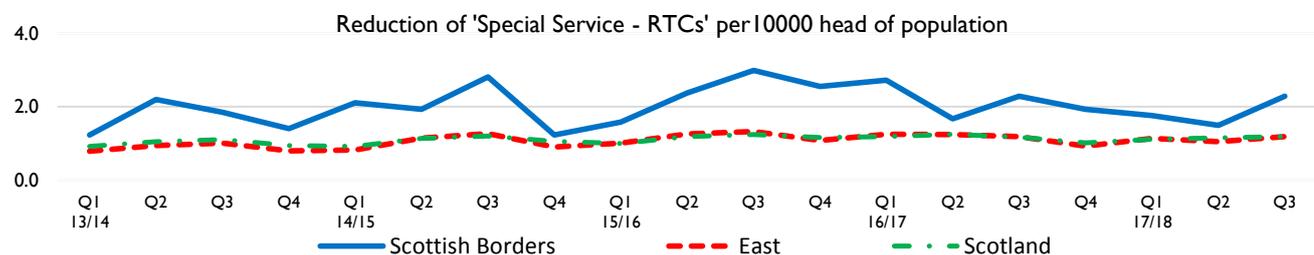
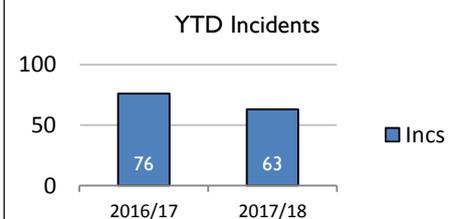
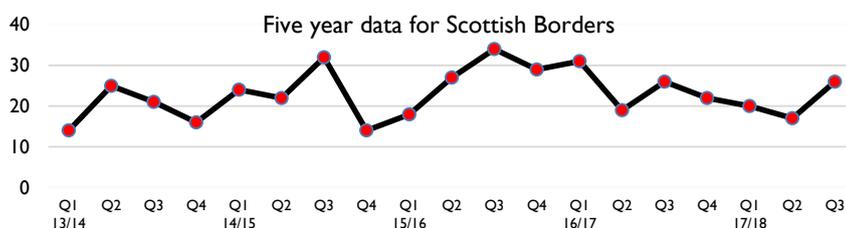
The SFRS have attended 63 RTC's during the YTD period, this represents a 17% decrease compared to the same period last year although we have seen a slight increase in previous quarter comparison. Further analysis indicates that hydraulic rescue equipment was used on 24 occasions to extricate persons trapped in vehicles. The remaining incidents required limited intervention from the SFRS including first aid and making the vehicle safe.

Reasons

Determining the cause of RTC's is not the responsibility of the SFRS however, we have a significant part to play in preventing RTC's. The SFRS respond to RTC's whenever it is confirmed persons are within the vehicle, regardless if they are trapped or not. As highlighted in the previous paragraph, this mean that on many occasions limited intervention is required by our crews.

Actions

The SFRS are part of the Safer Communities Unit and a member of the Road Safety Working Theme Group. CAT and operational staff attend educational establishments such as schools and the Borders College to deliver inputs to young drivers regarding the consequences of RTC's. We also participate in partnership initiatives such as the Scottish Borders Young Drivers Event. Reduction of RTC's also forms part of the SFRS action plan regarding the Reducing Inequalities Group within the CPP.



YTD ward ave. for Scottish Borders - 6	2013/14	2014/15	2015/16	2016/17	2017/18	Sparklines
Scottish Borders	60	78	79	76	63	
Tweeddale West	7	14	6	3	13	
Tweeddale East	8	12	10	8	4	
Galashiels & District	8	10	11	10	8	
Selkirkshire	3	5	3	6	3	
Leaderdale & Melrose	7	8	12	8	7	
Mid Berwickshire	7	6	3	6	3	
East Berwickshire	2	6	12	5	7	
Kelso & District	3	5	7	8	4	
Jedburgh & District	10	9	9	14	9	
Hawick & Denholm	3	2	4	4	3	
Hawick & Hermitage	2	2	2	4	2	

Reduction of 'Special Service Casualties - All'

The figures below pertain to all non-fire related casualties and represent the diverse nature of incidents the SFRS attend in the Scottish Borders other than fires and UFAS. As the traditional role of the Fire and Rescue Service expands, the SFRS is committed to working with partners and other stakeholders in order to reduce not only the amount of RTC related casualties and fatalities, but other casualties including Out of Hospital Cardiac arrest and victims of flooding.

Results

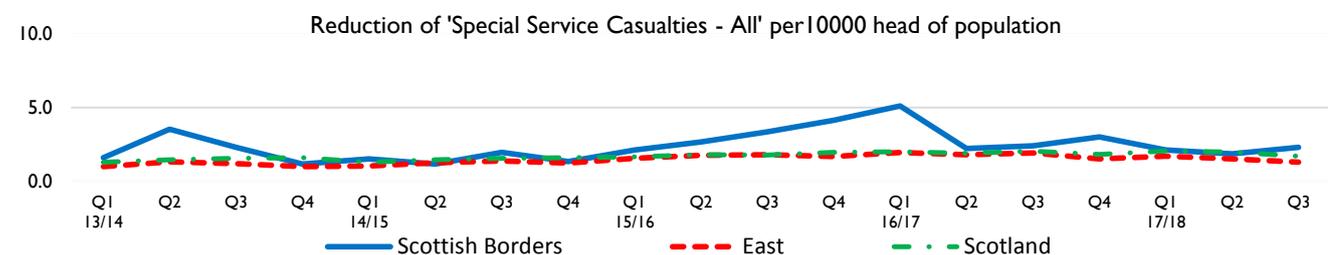
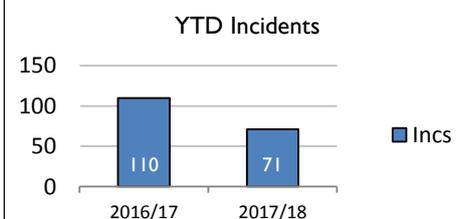
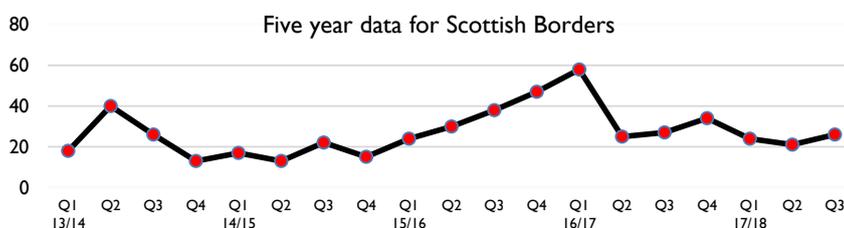
There have been 71 Special Service casualties during the YTD period, this is a 35% decrease in comparison to the same period last year. A snapshot analysis of incident and casualty type is included the report cover page.

Reasons

The amount on “non-traditional” incidents the SFRS are mobilised to has increased markedly over the last few years. These types of incident include assisting our Scottish Ambulance colleagues through the Out Of Hospital Cardiac Arrest (OHCA) pilot, effecting entry and assisting with persons fallen in the home. Traditional Special Service response includes, RTC's, Water Rescue, Hazmat and rescues from height.

Actions

CAT staff and operational crews participate regularly in partnership initiatives that target high risk groups with the specific aim of highlighting the potential, severe and far reaching consequences of RTC's. SFRS crews are providing CPR and defibrillator training to local communities. By training members of the public in defibrillators, those suffering an OHCA have a better chance of survival due to early intervention.



YTD ward ave. for Scottish Borders - 6	2013/14	2014/15	2015/16	2016/17	2017/18	Sparklines
Scottish Borders	84	52	92	110	71	
Tweeddale West	6	6	19	7	15	
Tweeddale East	6	5	4	8	4	
Galashiels & District	16	7	14	16	10	
Selkirkshire	7	3	3	7	8	
Leaderdale & Melrose	12	5	10	7	4	
Mid Berwickshire	10	5	4	8	8	
East Berwickshire	4	6	12	6	5	
Kelso & District	4	3	5	15	3	
Jedburgh & District	12	14	14	18	7	
Hawick & Denholm	4	5	4	9	4	
Hawick & Hermitage	3	1	3	9	3	

Reduction of 'False Alarm - Equipment failure'

Unwanted Fire Alarm Signals (UFAS) are defined as incidents where an automated fire alarm system activates and results in the mobilisation of SFRS resources, when the reason for that alarm turns out to be something other than a fire emergency. The SFRS is committed to working with partners and other stakeholders to reduce Unwanted Fire Alarm signals.

Results

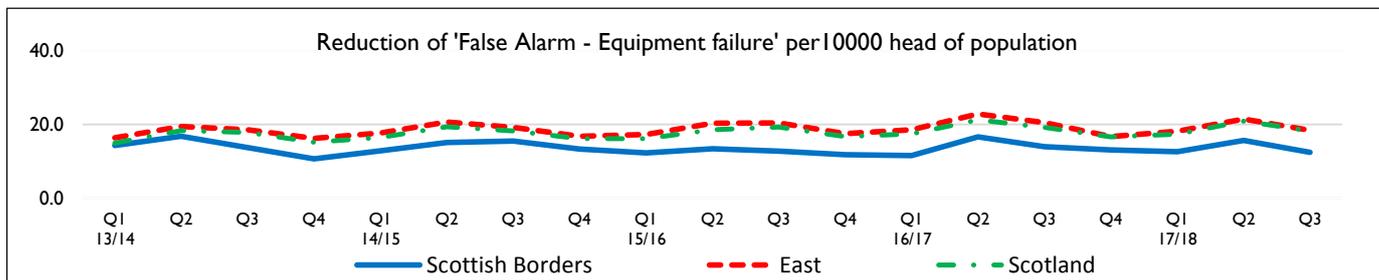
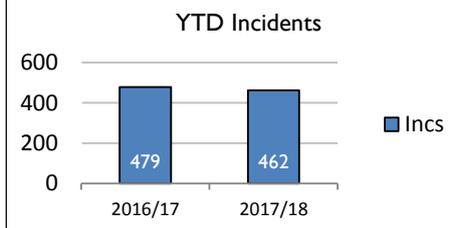
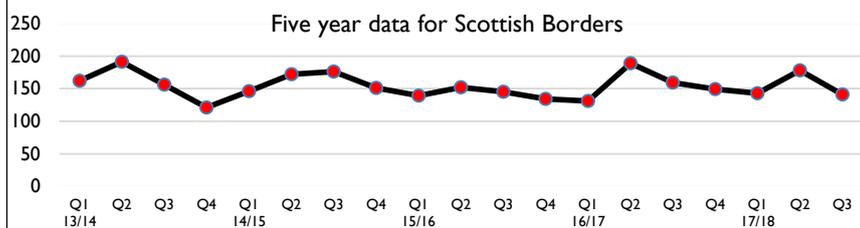
There have been 687 false alarm incidents in the Scottish Borders during this reporting period. Equipment failure accounted for 462 of these calls with 194 and 31 the figures for good and malicious intent respectively. The figures illustrated in this report relate only to False Alarm equipment failures.

Reasons

Equipment failure accounted for nearly 70% of all UFAS calls in this reporting period and continues to be the most common cause of these types of incidents.

Actions

We continue to proactively monitor UFAS calls and our Fire Safety Enforcement Officers work closely with premises to reduce further UFAS incidents. This includes discussing technological, procedural and management solutions in order to prevent future UFAS incidents. This forms part of an incremental approach with the ultimate aim of educating duty holders whilst reducing UFAS calls. A SFRS project team has been initiated in order to address the issue of UFAS.



YTD ward ave. for Scottish Borders - 42	2013/14	2014/15	2015/16	2016/17	2017/18	Sparklines
Scottish Borders	509	494	436	479	462	
Tweeddale West	102	79	66	62	75	
Tweeddale East	31	19	24	26	26	
Galashiels & District	85	73	80	64	74	
Selkirkshire	52	67	44	57	46	
Leaderdale & Melrose	60	67	59	52	48	
Mid Berwickshire	20	42	25	37	27	
East Berwickshire	24	28	26	21	21	
Kelso & District	26	28	19	35	33	
Jedburgh & District	25	23	21	27	16	
Hawick & Denholm	35	22	24	38	36	
Hawick & Hermitage	49	46	48	60	60	

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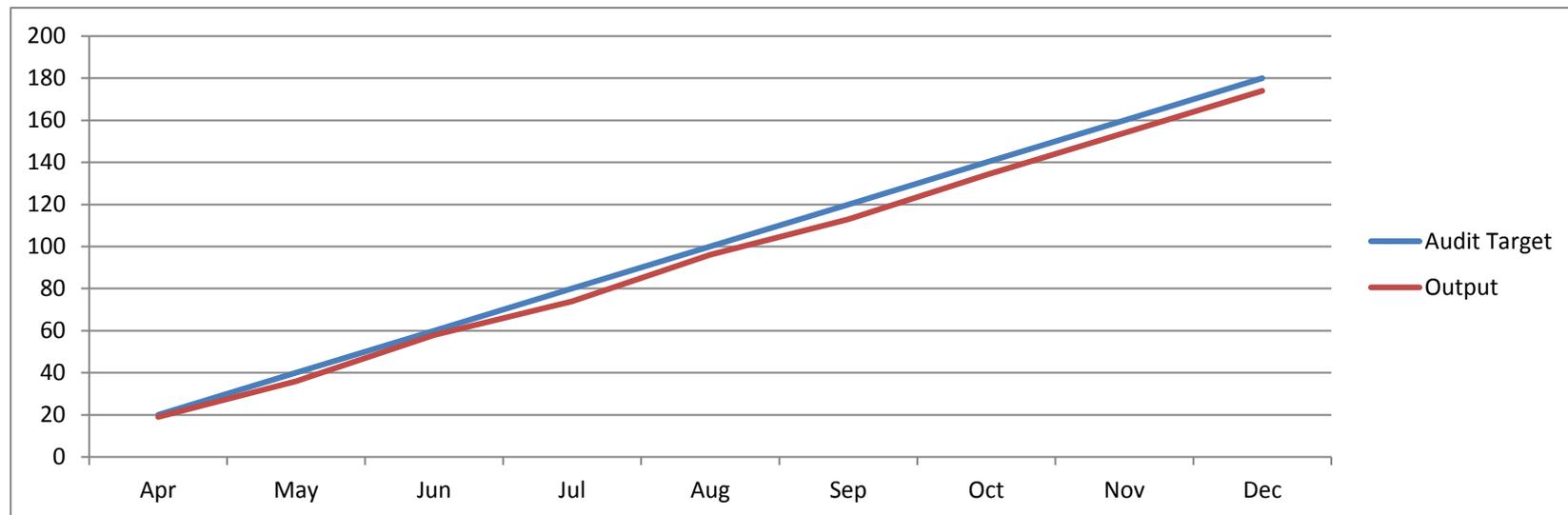
Prevention & Protection Activities

Quarter 3 2017/2018: (1st October 2017 to 31st December 2017)

Fire Safety Enforcement Audits

The figures represent the audit workloads delivered by the Scottish Borders Fire Safety Enforcement Officers (FSEOs). Following the SFRS Enforcement Framework, local deployment ensures compliance for relevant premises in terms of the Fire Scotland Act (2005) and associated Fire Safety Regulations. The Fire Safety Enforcement team based at Galashiels Fire Station are delivering audits on track against the target. The target has been amended to allow more resource to be allocated towards reducing unwanted fire alarm signals (UFAS) across the area. All premises audited from April to December have been broad compliant, except four which required action plans to detail improvements required.

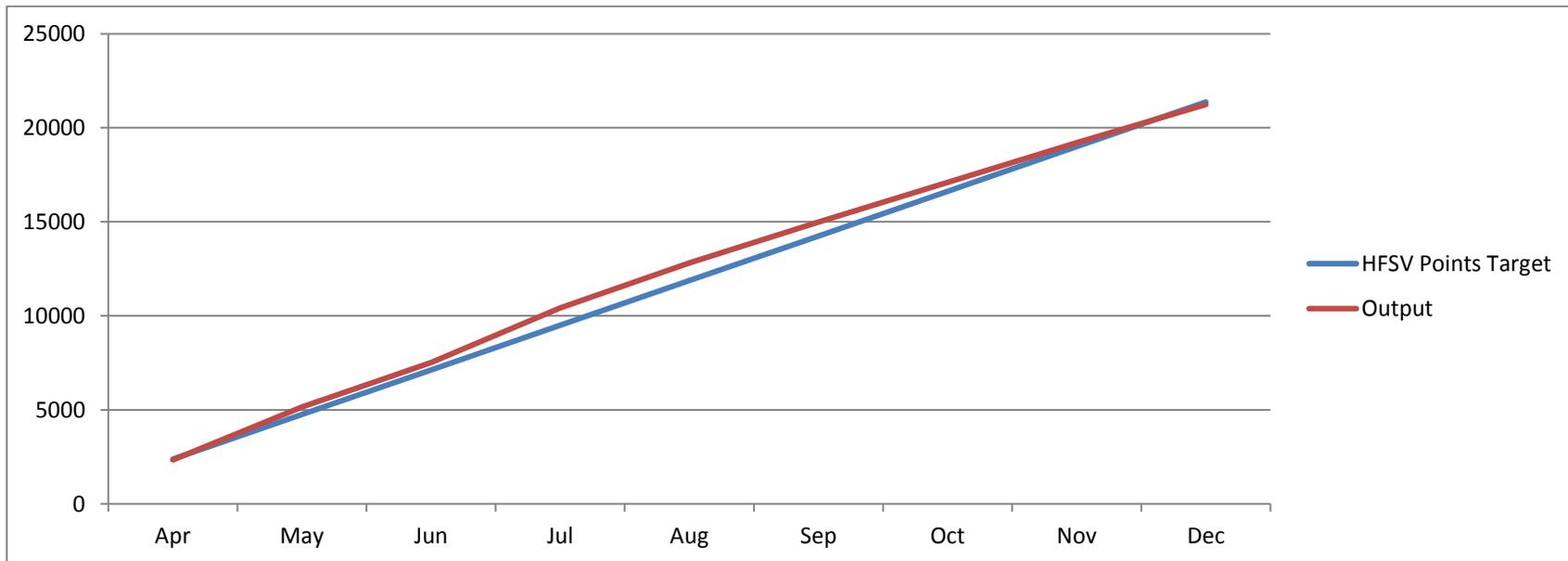
	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Total
Target:	20	40	60	80	100	120	140	160	180	200	220	240	240
Completed:	19	36	58	74	96	113	134	154	174				



Home Fire Safety Visits

The delivery of Home Fire Safety Visits (HFSVs) is the corner stone of the SFRS Community Safety Engagement framework. By visiting households and providing fire safety advice and smoke alarms the numbers of dwelling fires and casualties will be reduced. To target the highest risk households across the Scottish Borders a points allocation based on risk and associated target has been set (24 points per high, 8 per medium, 4 per low risk visit). This will ensure valuable resources are used with greatest effect. The points achieved for the Scottish Borders are above target; increased uptake of visits, partnership working around the living safely in the home initiative and a change in the performance management arrangements for the area have had the continued positive effect . **522** visits were delivered during this reporting period and a breakdown of the delivery is provided by ward area on the following page.

	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Total
Target	2375	4750	7125	9500	11875	14250	16625	19000	21375	23750	26125	28500	28500
Completed	2336	5148	7512	10412	12824	14996	17096	19212	21244				



Total visits delivered in 2017/18 by ward area of the Scottish Borders:

The following table gives a good indication of the coverage across the Scottish Borders where the SFRS delivers Home Fire Safety Visits.

Ward Area	Visits delivered in Q1 2017/18	Visits delivered in Q2 2017/18	Visits delivered in Q3 2017/18
East Berwickshire	22	29	22
Galashiels and District	133	100	92
Hawick and Denholm	102	81	88
Hawick and Hermitage	117	95	97
Jedburgh and District	26	63	28
Kelso and District	36	69	42
Leaderdale and Melrose	82	57	47
Mid Berwickshire	45	26	18
Selkirkshire	40	39	49
Tweeddale East	18	36	19
Tweeddale West	20	28	27
TOTAL	641	623	522

Partnership Working

Youth Engagement

During this Quarter, the Community Action Team (CAT) have supported and engaged with the following youth engagement Fire skills programmes that includes the cool down and Risk Factory in Midlothian/East Lothian and City of Edinburgh. In addition to these core activities the Community Action team continue to support the delivery of youth engagement with young offenders at Polmont. The Community Action Team has also facilitated 3 Fire setter Interventions within the Scottish Borders during this reporting period.

Vulnerable Adults

Close collaboration with our partner organisations across the public and third sector continues to generate our Home Fire Safety Visit (HFSV) referrals. The local crews within the Scottish Borders continue to proactively deliver the SFRS Safeguarding policy and procedure and have made **10 Adult Protection** referrals (AP1) during this quarter and **1 Child Protection (CP1)** referral using agreed protocols.

The Local Area Liaison Officer (LALO) continues to attend or provide information relevant to Fire for the monthly Multi Agency Risk Conference (MARAC) and successful actions from these meetings have been delivered and achieved for this Quarter.

Referrals

In addition to the MARAC outcomes the CAT team have facilitated a further **27** referrals from the Domestic Abuse Advocacy Service (DAAS) in partnership with the Safer Housing options worker for the Scottish Borders Council.

Partnership working in the Scottish Borders with British Red Cross is continuing to generate referral numbers with a total of **6** for this Quarter.

Housing Association referrals from respective partners at Berwickshire Housing (BHA), Scottish Borders Housing Association (SBHA), Eildon and Waverley total **19** for this Quarter. The LALO continues to actively engage in communicating with Housing Associations to deliver further training and familiarisation in Fire Safety and the referral process.

Police Scotland referrals for this Quarter have been low with only **3** referral received, the LALO is actively engaging with Police Scotland colleagues to look at the low referral rate and how this can be increased.

During this period we have received 5 referrals from NHS and a total of 9 from Social Services. The LALO continues to work closely with these respective partners and attends their regular team meetings to provide support and further training on the referral process.

The LALO continues to develop partnership links with the Cheviot Community Health Care team (NHS) through the development of the Living Safely in the Home (LSITH) pilot project. Since the launch of this Initiative on June 1st 2016, the current Falls Assessments facilitated by respective stations in the Cheviot Locality sits at **158** with **79** of those assessments consented and actioned by the Cheviot Community Health Care Team (CCHT). This partnership has benefited both ways with the CCHT having made **2** referral to the SFRS for this reporting period.

Road Safety

Working in Collaboration with Police Scotland, Scottish Ambulance Service and the Institute of Advanced Motorists (IAM) the SFRS continue to deliver the Drive wise programme at Charter hall within the Scottish Borders. The Community Action Team assisted in the delivery in the last of these sessions for 2017 in October, where over **150** Schoolchildren (S4, S5 and S6) attended over the three days to receive Road Safety Education and a driving experience.

Education

The Community Action Team delivered the Crucial Crew event in the Scottish Borders during the first week of October. This is a successful multi agency event, which celebrates its 25th anniversary this year and delivers safety education to all primary seven pupils from throughout the Scottish Borders primary schools.

Other Work Completed or In Progress

The following detailed below is further work the Community Action Team (CAT) have completed for this quarter or is in progress for the next Quarter.

- The CAT continues to support both Whole time and RDS Stations within the MELSB area in the facilitation of the Thematic Action Plan (Winter).
- The Community Action Team delivered Fire Safety Training in October to seven offenders coming through Criminal Justice system at the Paton Street Building in Galashiels.
- The Community Action Team supported Diversity week in the Scottish Borders attending events at Hawick and Gala in October.
- The Community Action Team supported the Station Open Day in October at Gala Fire Station.
- The LALO attended a multi- agency Information event at the MSP Christine Graham's parliamentary office in November.
- The LALO delivered a Falls and Frailty presentation at the Berwickshire Housing Association Befriend Volunteer Conference held at the Hirsell Golf Club, Coldstream.
- The Community Action Team delivered CPR training to **14** Volunteers from the University of the 3rd Age (EBU3A) at Duns Fire Station in November.

- Community Action Team attended the Community Council area forum AGM at Scottish Borders Council, where an Information stand was facilitated along with other partner agencies in November.
- The Community Action Team have supported watches at Hawick in the delivery of CPR training to all primary 7 pupils at the respective 5 primary schools. This is a partnership approach with a local Charity (Avril Trust) and NHS who are providing Public Access Defibrillators to the primary schools.
- Community Action Team supported the Amber watch at Hawick in the delivery of the Stay Safe programme during November this was an Initiative run over two evenings at Hawick Fire Station and the Burn foot Hub and included the delivery of Road safety in partnership with Police Scotland, Safety in the Home and CPR awareness training. The programme was aimed at youths in the 17 to 25 years age group.
- The LALO in partnership with Police Scotland delivered presentations in Fire Safety and Crime prevention on farms to the Teviot dale and Liddesdale Young Farmers group, where **12** members attended.
- The Community Action Team in partnership with Police Scotland and Safer Communities attended Festive Information events at Supermarkets in Hawick, Gala, Kelso and Peebles during December.

Future Work Streams

- Continue to support Whole time and RDS Stations with Thematic Action Plans
- Community action Team to attend Fresher's Fair at the Borders College in January
- Youth Engagement Programme to be delivered to 10 youths from Gala Academy in February
- Community Action Team to support Community Resilience Day at Peebles High School in February
- Community Action Team to support further Youth engagement programmes within MELSB and the City of Edinburgh.



COMMUNITY FIRE AND RESCUE PLAN FOR SCOTTISH BORDERS 2018



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Foreword

'It is reassuring that a modern and innovative Scottish Fire and Rescue service have published a new community plan that properly recognises the strengths of a highly skilled and experienced public service. The plan is entirely focussed on delivering real safety benefits to our community by working in partnership and providing professional services in the most efficient and effective way. As chair of Scottish Borders Police, Fire and Rescue and Safer Communities Board, I fully endorse the plan and look forward to working with colleagues towards improving safety and well-being for all who live or visit the Scottish Borders'.

Councillor Watson McAteer

Chair of the Scottish Borders Police, Fire and Safer Communities Board



Partnership working in the Scottish Borders

Introduction

Welcome to the Scottish Fire and Rescue Service (SFRS) Community Fire and Rescue Plan for the Scottish Borders. This plan has been developed to support the delivery of agreed local outcomes for the people of Scottish Borders in conjunction with the national priorities contained within the SFRS Strategic Plan 2016- 2019. Our ambition is to work in partnership to improve community safety and enhance the well-being of those living in the Scottish Borders whilst tackling issues of social inequality. This plan will set out our priorities in order to support this ambition.

This plan recognises what we have delivered in the past and looks forward to what we aim to achieve in the coming years. The safety of our communities is at the heart of everything we do, whether it is responding to emergencies or providing prevention advice and measures. The plan will highlight our resources in the Scottish Borders, the changing risks to local communities, and how we aim to deliver our services to meet the challenges we face.

As a public service and a statutory member of the Scottish Borders Community Planning Partnership, we recognise that to be effective and efficient, we must work closely with our partners in order to identify and provide for those most at risk. By working this way, we will look to reduce duplication, share resources and information and make improvements. We will actively contribute to the shared Vision, Themes, and Outcomes set out in the *Scottish Borders Community Plan, Our Scottish Borders, Your community plan 2017*, <https://www.scotborders.gov.uk/communityplanning> and it is our intention that the Community Fire and Rescue Plan is viewed as an extension of the Scottish Borders Community Plan.

Whilst we will continue to prepare for and respond to incidents such as fires and road traffic collisions, we must also ensure we are ready to deal with the changing risks society face, including an ageing population, the effects of climate change on the environment, and terrorism. This change in how and what we respond to has already been experienced in the Scottish Borders with local crews responding to Out of Hospital Cardiac Arrests (OHCA), as a pilot project, in support of our Scottish Ambulance Service (SAS) colleagues. A separate initiative in the Scottish Borders has seen our home safety visits evolve into a more holistic approach, taking into account the risk of slips, trips and falls in the home as well as identifying those at risk from fuel poverty and other vulnerabilities. As we move forward, we will look to build on these innovative approaches whilst ensuring our staff are trained, equipped and located appropriately to respond to emergencies, promote prevention, and protect communities.

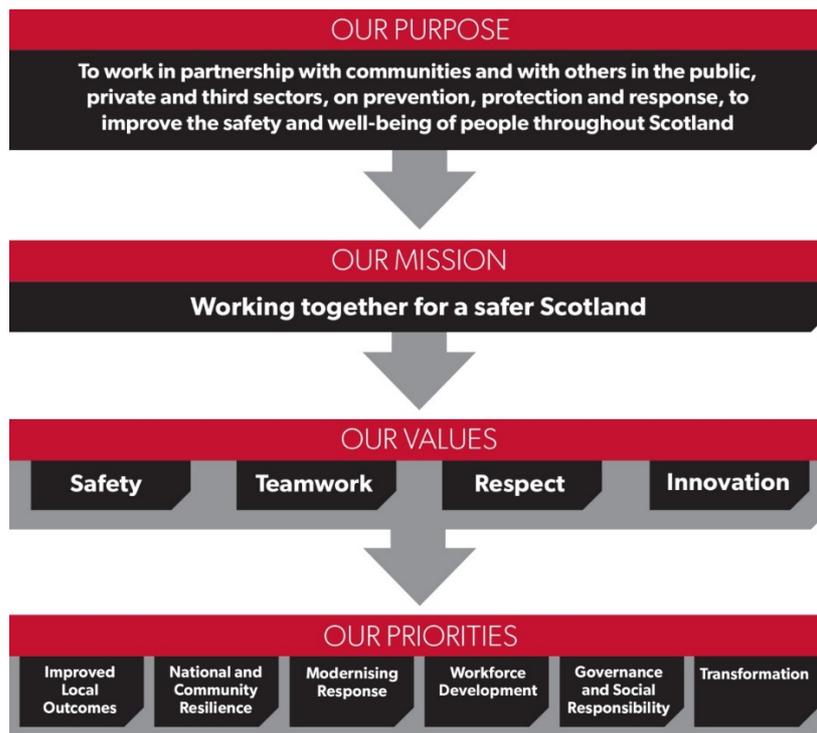
As the SFRS evolves, we will continue to play a key part in public service reform and explore new opportunities to broaden our role within society to ensure as a modern Fire and Rescue Service, we provide the appropriate protection for the communities of the Scottish Borders.

Stephen Gourlay
Local Senior Officer
Midlothian, East Lothian and Scottish Borders

National Context

Scottish Ministers set out their specific expectations for the Scottish Fire and Rescue Service in the Fire and Rescue Framework for Scotland 2016. This provides the outline we should follow to ensure our resources and activities are aligned with the Scottish Government's Purpose and national outcomes.

Our Strategic Plan 2016-19 has been designed to meet these national expectations. Set against a complex and evolving backdrop our Strategic Plan encapsulates our mission, values and strategic priorities.

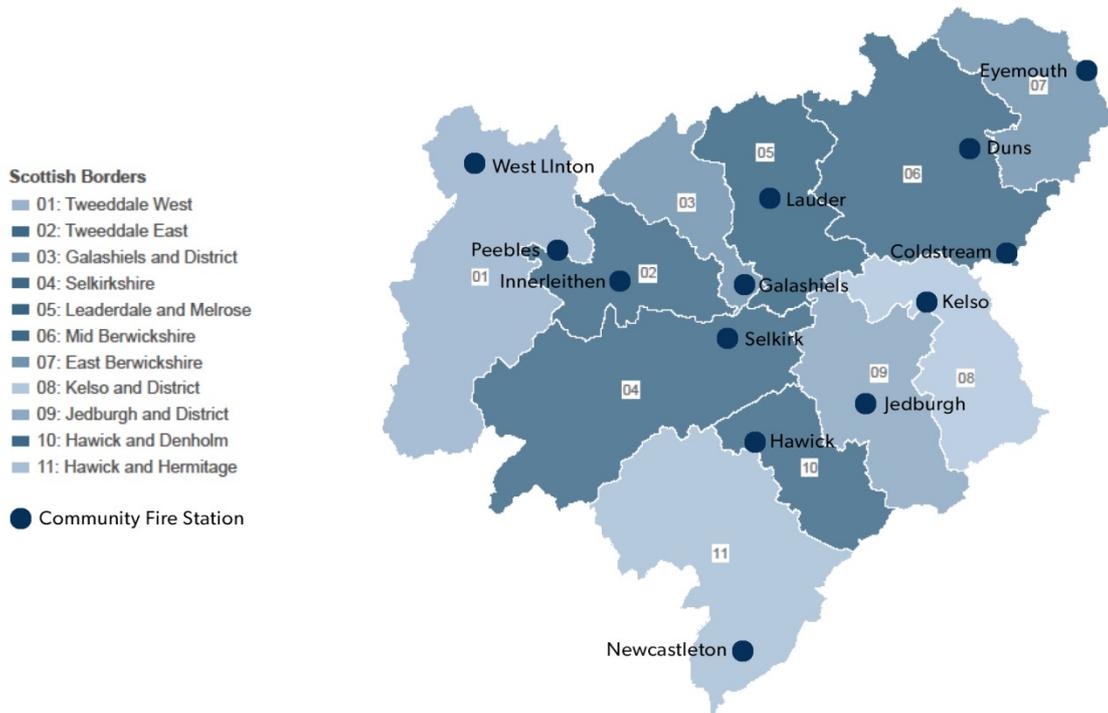


These have been shaped with due regard to the challenges we face and to what we need to achieve to be a highly effective, sustainable public service. Operating within a climate of significant financial uncertainty and public service reform means we need to transform how we operate. This will particularly include how we prepare for and respond to changing societal needs, the impact of climate change and the threat of terrorism.

Strong leadership, supported by sound governance and management arrangements are at the very core of our foundations. These arrangements will direct and provide assurance that we comply with our statutory responsibilities. In addition, they will provide the Local Senior Officer with supporting mechanisms to deliver services specifically tailored to local needs.

Local Context

The Scottish Borders has a population of just over 114,000 people who reside within an area including and ranging from major towns such as Galashiels and Hawick to single dwellings in remote rural locations. The diagram below outlines the electoral ward boundaries whilst highlighting the locations of our 13 Community Fire Stations.



Over the past five years, the SFRS responded to 7538 incidents within the Scottish Borders, which is an average of 1508 incidents each year. The Key Performance Indicator table below details our operational response over the same period by incident type.

Key performance indicator	2012/13	2013/14	2014/15	2015/16	2016/17
Dwelling fires	108	110	84	109	89
All fire casualties and fatalities	18	28	15	18	17
All deliberate fires excl. dwellings	63	79	92	100	97
Special Service - RTCs	86	76	92	107	94
Unwanted Fire Alarm Signals	919	878	905	800	878

Whilst reducing Dwelling Fires, Fire Casualties and Fatalities will continue to be at the heart of our prevention activities, over the last two decades, and similar to the rest of the UK, we have seen a gradual decrease in the amount of dwelling fires we attend. Dwelling Fires accounted for 7% of our operational activity last year with 2.5 people in every 10,000 in the Scottish Borders requiring the attendance of the SFRS for a fire in their home. Fire casualties have averaged 17 over the last five years, unfortunately this included one fire fatality each year.

Prevention will continue to be a core activity for SFRS staff in the Scottish Borders. Our Home Fire Safety programme, which commenced over 10 years ago has proved successful in terms of reducing dwelling fires and associated casualties whilst providing thousands of homes with early warning smoke detection. Approximately 2000 Home Fire Safety Visits (HFSV) are completed every year in the Borders by operational crews or dedicated community safety staff.

Our Living safely in the Home pilot in the Cheviot locality has proved to be very successful and we will look to build on this whilst adapting how we deliver home safety visits. Our visits will become more holistic and take into account a range of risks in the home including, slips, trips and falls, fuel poverty, frailty and dementia amongst other vulnerabilities.

Deliberate fires (not including dwellings) are often, but not always, of a malicious nature. Deliberate fires accounted for approximately 10% of our operational activity over the last five years and typically involved refuse, grass, wood and scrubland. Increases in this type of incident activity are generally seasonal and often linked to anti-social behaviour. Deliberate fires of a malicious nature place an unnecessary demand on SFRS resources as well often affecting communities socially and economically.

Responding to Road Traffic Collisions (RTC's) has unfortunately become an increasing part of our operational activity over the last decade. In general terms we have seen a year on year increase in the amount of RTC's we attend in the Scottish Borders that ultimately has resulted in more road fatalities and injuries.

Reducing RTC's and its impacts has also been recognised as a concern within Borders communities and was ranked sixth out of 24 priorities through a recent Police Scotland public consultation survey, *Your View Counts*, www.scotland.police.uk This priority is further reflected in the *Scottish Borders Community Plan, Our Scottish Borders, Your community plan 2017 Our Quality of Life* theme "Fewer people killed or seriously injured on our roads", <https://www.scotborders.gov.uk/communityplanning>

The term "Special Service" is used to describe non-fire related incidents and includes RTC's, Flooding, OHCA, Water Rescue and Hazardous Materials incidents amongst others. Throughout the last 15-20 years, Fire and Rescue Services across the UK have seen a significant increase in attendance at these types of incident whilst domestic property fires decrease. During 2016-17, Special Service incidents accounted for 21% of all emergency calls in the Scottish Borders.

Recent history demonstrates that severe wet weather and subsequent flooding is a major risk for particular parts of the Borders and this will remain a focus of our emergency response capability, particularly for our Water Rescue and Flood Response teams located at Galashiels and Hawick Community Fire Stations. When required we will also work in partnership with Scottish Borders Council Emergency Planning and other service providers either as an emergency response or in a preventative capacity.

Due to the location and skills sets of our community-based resources, and the remote nature of much of the Scottish Borders, we have been able to provide assistance to our partners, such as Police Scotland and the SAS, on an increasing basis and for a variety of reasons including medical co- response, effecting entry and professional advice. The Scottish Borders has been at the forefront of change and innovation with three of our Community Fire Stations, out of an initial 10 across Scotland, selected to take part in a pilot that has seen SFRS crews responding to OHCA's in support of SAS colleagues. By assisting our SAS colleagues we aim to not only increase an individual's chances of survival but also improve their longer term recovery outcomes.

Unwanted Fire Alarm Signals (UFAS) have accounted for over 50% of our operational incidents in the Scottish Borders over the last five year. Similar to other operational activities, this type of incident demand is not unique to the Scottish Borders with the UK as a whole facing challenges in relation to reducing UFAS. With disruption to local businesses, schools, healthcare facilities and others, these unwanted calls can have a significant impact across the Scottish Borders area. Following national policy and using local initiatives we will continue to prioritise the reduction of UFAS whilst engaging with key stakeholders, partners and those with responsibilities for the premises involved.

Our 13 Community Fire Stations include two wholetime stations at Galashiels and Hawick with both stations also employing Retained Duty System (RDS) units, the remaining 11 stations are staffed by RDS crews. Wholetime stations are permanently staffed 24/7 throughout the year whilst our RDS staff operate on an "on call" basis and are alerted by pager for emergency calls.

Our operational crews provide a wide range of "traditional" Fire and Rescue emergency response as well as specialisms such as Water Rescue, Flood Response, and Incident support capability from Gala and Hawick. As part of a national pilot, enhanced training was provided to our staff at Coldstream, Hawick and Lauder Community Fire Stations to allow them to provide a response to OHCA incidents.

Frontline staff are also supported by a team of local and national officers from the Training and Employee Development (TED) directorate. The local TED officers are based at Galashiels Community Fire Station and provide dedicated support to operational crews in terms of acquiring new skills, maintaining existing skills and ensuring role competency.

Prevention and Protection (P&P) officers, formerly known as Community Safety staff, are also located at Galashiels. The team consists of Fire Safety Enforcement officers who deal with legislative matters including the auditing of relevant premises. The remainder of P&P staff form the Community Action Team and carry out an engagement role through a diverse and wide reaching range of prevention activities. In addition to this, a SFRS Local Area Liaison Officer acts as a coordinator for engagement activities whilst liaising with external partners as an embedded member of the Scottish Borders Safer Communities team.

An Area Manager, or Local Senior Officer (LSO), has overall responsibility for discharging the functions of the SFRS within the Scottish Borders. Day to day management of resources is devolved to the Scottish Borders Group Manager (GM) responsible for Service Delivery. Community Fire Stations are clustered into three geographical groups, East, West and North with each group managed by a Station Manager (SM). The Senior Management team also consists of a further GM and two SM's who have responsibility for P&P and TED across the LSO area of Midlothian, East Lothian and the Scottish Borders.

Working in Partnership to achieve better outcomes for the people of the Scottish Borders

This plan and its priorities reflect a partnership approach whilst sharing the vision and themes that will lead to improved outcomes for the communities of the Scottish Borders. The examples below highlight some of the ways in which we aim to contribute to the Scottish Borders Community Plan 2017. The list is not exhaustive and we will continually look for innovative ways to help improve outcomes.

Scottish Borders Community Plan Theme	How we plan to contribute
<i>Our Economy, Skills and Learning</i>	<ul style="list-style-type: none"> • By consolidation and where possible, development of existing youth engagement initiatives such as the TD1 project in Galashiels. By participating in these programmes, younger people will acquire new skills, practical and theoretical, learn to work within a team and build self-confidence. The programme will promote better citizenship whilst potentially improving opportunities for employment. • By reducing the impact of unwanted fire alarm signals on local businesses and education establishments.
<i>Our Health, Care & Wellbeing</i>	<ul style="list-style-type: none"> • We will provide a range of prevention advice and measures through holistic home safety visits with the aim of keeping people safe in their homes. • We will explore opportunities to work closer with our Health and Social care colleagues in order to reach those most vulnerable in our communities whilst contributing to longer term health outcomes.
<i>Our Quality of Life</i>	<ul style="list-style-type: none"> • In partnership with Police and other CPP members, we will prioritise the reduction of anti-social related Deliberate Fire Setting (excluding Dwellings) through a range of prevention, intervention and diversionary activities. • We will continue to be an active member of the Scottish Borders Safer Communities team and carry out a range of preventative and intervention activities. This will include addressing social issues such as, reducing Domestic Abuse, identifying those at risk from Drugs and Alcohol, Frailty and Dementia. • In partnership, we will aim to reduce the amount of people killed or seriously injured on our roads through active participation as a member of the Scottish Borders Road Safety Working Group

	<ul style="list-style-type: none">• Whilst also contributing to prevention initiatives such as Police Scotland's Drivewise initiative and continuing our "make it or break it" programme that highlights the consequences of RTC's to new and potential young drivers.
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Our Place	<ul style="list-style-type: none">• By identifying those suffering from fuel poverty during home safety visits or attendance at operational incidents and offering assistance through partner referral and advice.
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Local Priorities

As part of a Community Partnership approach, we will make people safer in their homes

Traditionally, the Fire and Rescue Service have focussed on reducing the risk of fire in the home through advice and providing domestic smoke detection. We will never lose sight of this crucial element of our work in the community however we recognise that we can also contribute to safety in other ways. Unintentional Harm in the home, however minor, can have far-reaching and long-term effects on individuals, families and service providers.

With people living longer, risks in the home have evolved and whilst we have reduced the number of dwelling fires and associated casualties, the amount of persons suffering a fall in their home requiring medical attention has increased. Evidence suggests that young children, particularly under 5's are at risk from unintentional harm ranging from choking to trapping fingers in doors. Other vulnerabilities include conditions or dependences such as Dementia, Frailty, Drugs and Alcohol and Fuel Poverty.

By adapting our approach to home safety and assessing risk holistically, in partnership our aim is to reduce a wide range of unintentional harm in the home extending beyond fire. This can be achieved by preventative advice, physical measures or referral to the SFRS or an appropriate partner agency.

This priority also supports the aims within the Scottish Borders Community Plan 2017 themes, *Our Quality of Life and Our Place*

We will achieve it by:

- *Providing a highly skilled, well trained and appropriate firefighting response.*
- *In Partnership, proactively identifying those most at risk from Unintentional Harm in the home*
- *Conducting holistic Home Safety Visits that assess a range of risks within the home including fire, slips, trips and fall and other vulnerabilities*
- *Exchanging risk information with partners including referrals.*

We will monitor progress by:

- *Reviewing and reporting the number of accidental dwelling fires and associated casualties and fatalities*
- *Reviewing and reporting the number of home safety visits conducted and smoke detectors fitted/issued*
- *Reviewing and reporting the number of home safety visits that have provided advice or measures with the aim of reducing unintentional harm and injury in the home, including partnership referrals.*

Expected Outcomes

- *Support the independent living of vulnerable people within the Scottish Borders*
- *Reduce the social and economic cost of Unintentional Harm in the Home including fires, slips, trips and falls.*

We will promote Community Resilience whilst contributing to improved outcomes for people involved in non-fire emergencies

“Special Service” is the Fire & Rescue Service term given to non-fire related emergencies/incidents including, Road Traffic Collisions, Rescue from Water, Flooding, Height, Confined Space, Structural Collapse, Hazardous Material incidents and Out of Hospital Cardiac Arrest co-response with the Scottish Ambulance Service. Unfortunately, when incidents of this type occur they often involve casualties and sometimes fatalities.

The Scottish Borders has a diverse range of Special Service risks including busy A&B class roads that are used regularly by commuters and tourists, the Borders rail link, extensive waterways including the River Tweed and many commercial businesses such as farming and textiles.

On average, 20% of all SFRS incidents each year in the Scottish Borders are Special Service calls. As the SFRS explore opportunities for assisting our partners through emergency intervention there is a potential for associated casualty figures to continue to rise as we attend more Special Service incidents.

We will look to improve existing preventative strategies with Community Partners whilst ensuring that should we need to provide emergency response, we can do, effectively and efficiently, in order to improve outcomes for all Special Service Casualties.

This priority also supports the Scottish Borders Community Plan 2017 themes, *Our Health, Care and Wellbeing and fewer people killed or seriously injured on our roads.*

We will achieve it by:

- *Being an integral component of Scottish Borders Community Planning and championing an effective partnership approach to risk reduction*
- *Education and awareness aimed at high-risk groups within our communities*
- *Training our staff and locating our resources in order to provide an effective and efficient emergency response*
- *Building on our relationships with other emergency services and improving how we work together through prevention and intervention.*

We will monitor progress by:

- *Reviewing and reporting on the number of Special Service Casualties including OHCA, RTC, Water/ Flood Rescue, and effecting entry*
- *Monitoring and evaluating SFRS participation in community events and initiatives designed to enhance community resilience.*

Expected Outcomes:

- *Improved outcomes for persons suffering an Out of Hospital Cardiac Arrest in the Scottish Borders*
- *Reduce the social and economic cost of Special Service Casualties*
- *Where capacity exists, reduce the demand on Community Partners through prevention and intervention activities.*

Together with our Community Partners, we will contribute to making Scottish Borders roads safer

Whilst road traffic collisions (RTC's) and associated casualty figures in Scotland have reduced over the previous twenty years, RTC's occur on an all too frequent basis in the Scottish Borders and accounted for 28% of our non-fire emergency calls last year.

As well as providing an emergency response to accidents on our roads, the SFRS have a key role to play in reducing RTC's through education and raising awareness in partnership with our Community Partners. By using experience and statistical evidence we will identify those most likely to be involved in a RTC in the Scottish Borders, with these groups being the focus of attention for prevention activities based on risk.

We will aim to build on existing local prevention initiatives and in partnership look to utilise our resources innovatively, efficiently and proactively with the ultimate aim of making the roads in the Scottish Borders safer.

This priority also supports the Scottish Borders Community Plan 2017 theme *Our Quality of Life, fewer people killed or seriously injured on our roads.*

We will achieve it by:

- *Working with our partners within the Scottish Borders to identify those groups most at risk*
- *Delivering the appropriate prevention activities to those most at risk whilst being proactive and innovative*
- *Continued support of the Scottish Borders Safer Communities Unit and Community Planning Partnership Road Safety Working Group*
- *Encouraging young drivers and other groups to be responsible road users through active engagement and education.*

We will monitor progress by:

- *Reviewing and reporting on the number and type of road traffic collisions within the Scottish Borders*
- *Reporting and evaluating the effectiveness of our partnership prevention activities.*

Expected Outcomes:

- *SFRS to have contributed towards reducing the number of people killed or seriously injured on roads in the Scottish Borders*
- *SFRS to have contributed to the reduction of road traffic collisions within the Scottish Borders*
- *SFRS to have contributed to reducing the consequences and associated community impacts of RTC's.*

As part of a Community Partnership, we will challenge Anti-Social Behaviour

Anti-social behaviour can manifest itself in many ways and often has a significant detrimental effect on communities for a number of reasons.

The SFRS generally experience anti-social behaviour either through physical or verbal violence to our crews or Deliberate Fire Setting. Thankfully, the former is a rare occurrence in the Scottish Borders however the figures relating to Deliberate Fire Setting are not so positive.

There is often a close link between deliberate fires and anti-social behaviour and predominately involves malicious ignition of refuse, grass and woodland. Incidents of this type accounted for approximately 10% of our operational activity over the last five years. Due to the sporadic and random nature of many deliberately started fires, prevention activities are often reactive.

As a Service, we recognise our responsibility in reducing anti-social behaviour and its impact, this extends to not only fire related instances but includes other social issues such a Domestic Abuse.

This priority also supports the Scottish Borders Community Plan 2017 themes, *Our Quality of Life, Fewer people experiencing anti-social behaviour or violence.*

We will achieve it by:

- *In Partnership identifying those parts of the Scottish Borders affected by deliberate fire setting whilst, when required, delivering effective prevention activities*
- *Acting as role models to promote good citizenship, especially with those who have or are likely to become involved in deliberate fire setting and potentially wider anti-social behaviour*
- *Exploring opportunities to lead and participate in innovative projects*
- *Continuing to support the Scottish Borders Safer Communities Unit and Multi Agency Risk Assessment Conferences (MARAC) in relation to Domestic Abuse.*

We will monitor progress by:

- *Reviewing and reporting on the number and type of deliberate fire setting incidents within the Scottish Borders.*
- *Evaluating and reporting on the effectiveness of our youth engagement/intervention programmes and monitoring our attendance at MARACs.*

Expected Outcomes:

- *Promotion of active and responsible citizenship across the Scottish Borders*
- *Communities feeling safe from crime, disorder and danger*
- *Reduce the number of attendances to fires of a deliberate nature*
- *Reduce the adverse effects and negative impacts, which deliberate fire setting and other types of anti-social behaviour has on people's lives within the Scottish Borders.*

In partnership, we will aim to reduce the occurrence and impact of Unwanted Fire Alarm Signals.

Unwanted Fire Alarm Signals (UFAS) are defined as incidents where an automated fire alarm system activates and results in the mobilisation of SFRS when there is no fire. Whilst a small number of fire alarm signals generated are due to confirmed fire conditions, the vast majority are “false alarms”.

With UFAS accounting for over 50% of our incident activity it's clear that this places a significant burden on the SFRS in terms of resources, time and associated costs.

The impact of UFAS in the wider community can be significant in terms of business disruption, effects on health care premises, education establishments and any other non-domestic premises effected by this. The level of unnecessary blue light response journeys increases road risks and hazards to firefighters and to the public and also have a detrimental impact on the environment through additional carbon emissions. Active and positive engagement with occupiers to take responsibility in limiting the number of UFAS incidents within their premises is integral to reducing these impacts.

This priority also supports the Scottish Borders Community Plan 2017 themes, *Our Economy, Skills and Learning*.

We will achieve it by:

- *Investigating the cause of each UFAS call and documenting the information gained*
- *Engaging with duty holders and those responsible for fire safety management of premises to examine causes of UFAS calls and provide advice to prevent re-occurrence*
- *Look to reduce the number of fire appliances mobilised using a risk-based approach to responding to automated fire alarms*
- *Maintaining a dedicated UFAS champion within the Scottish Borders area to oversee performance and best practice approaches to UFAS reduction.*

We will monitor progress by:

- *Reviewing and reporting on the number of UFAS calls in the Scottish Borders area*
- *Reviewing and reporting on risk based reductions in the SFRS weight of response to premises with automated fire alarm systems.*

Expected Outcomes:

- *Reduce the demand on the SFRS from UFAS*
- *Reduce the economic cost to commerce in the Scottish Borders from disruption from UFAS*
- *Reduce the impact on education premises and health care facilities from UFAS*
- *Reduced vehicle movements, increasing capacity for other activity, improved road safety and reduced carbon footprint.*

Review

To ensure this Local Fire and Rescue Plan remains flexible to emerging local or national priorities a review may be carried out at any time but will be reviewed at least once every three years. A review may also be carried out if the Scottish Minister directs it or if a new Strategic Plan is approved. Following a review the Local Senior Officer may revise the Plan.

Contact Us

We are fully committed to continually improving the service we provide to our communities and recognise that to achieve this goal we must listen and respond to the views of the public and our partners.

We use all feedback we receive to monitor our performance and incorporate this information into our planning and governance processes in order to continually improve our service. We are proud that the majority of feedback we receive is positive and we are keen to hear examples of good practice and quality service delivery that exemplifies the standards of service that we strive to provide for the communities of Scotland.

If you have something you'd like to share with us or you would like more information, you can get in touch in a number of ways:

Write to: Scottish Fire and Rescue Service
Galashiels Community Fire Station
143 Croft Street
Galashiels
TD1 3BS

Phone: 01896 758326

Visit our website: www.firescotland.gov.uk

Follow us on Twitter @scotfire_MELSB

Like us on Facebook Scottish Fire and Rescue Service



SCOTTISH
FIRE AND RESCUE SERVICE

Working together for a safer Scotland

www.firescotland.gov.uk

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DOING MORE FOR SCOTLAND
SCOTTISH FIRE AND RESCUE SERVICE (SFRS)
TRANSFORMATION PROPOSAL

STAKEHOLDER BRIEFING NOTE JANUARY 2018

Doing the right thing

The Scottish Fire and Rescue Service has a simple choice. We transform and do more for Scotland or we retain a 1940s model and leave Scotland exposed to risk that we cannot meet.

The solution we are proposing will improve the safety and wellbeing of communities, by making our resources work more effectively and efficiently.

With transformation, we will not only do more for Scotland but will ensure that, for undertaking a new role, our valued firefighters will receive a recognition package beyond that offered anywhere else in the UK.

SFRS is leading by example within the public sector in Scotland by offering to transform.

Doing more for Scotland

By investing in safe and planned transformation, the Scottish Fire and Rescue Service can do so much more for the people of Scotland.

Scotland is facing new and emerging risks, combined with the greatest public finance challenges seen in decades.

Our operating model has served us well, but was designed to meet the risks of the 1940s. We need a more efficient and effective model that will allow us to better protect Scotland, bring the Service into the 21st century and future-proof its very existence.

This is about doing the right thing for the people of Scotland. It is also the right thing to do for the already pressured public purse.

The need to transform

- Fires are reducing but new risks are emerging;
- Risks include terrorism, emergency medical response, ageing population, severe weather;
- We need to be trained and equipped to meet these risks;
- Our people and resources are no longer aligned to need;
- Current model limits ability to reduce risk through prevention and intervention activity;
- Current model limits ability to support other public services and reduce demand;
- The retained Service needs strengthened to meet the needs of rural communities; and
- The current model cannot be financially sustained beyond the end of this financial year

Benefits to Scotland

We can deliver for Scotland:

- Improved safety and wellbeing;
- A wider preventative role;
- Reduced demand and cost across the wider public sector;
- Greater returns for the taxpayer through a more efficient and effective model;
- A strengthened service for rural communities;
- Enhanced public (and firefighter) safety through new technology; and
- Reduced environmental impact through the introduction of new vehicles

How SFRS proposes to transform



Outcomes will be improved through planned and safe transformation to deliver a more effective and efficient operating model, resulting in:

- A national service that better benefits all of Scotland;
- Rebalanced firefighter numbers, using natural turnover while still recruiting;
- A broader firefighter role supported by flexible new T&Cs and improved remuneration;
- A station footprint and resource allocation aligned to current and future need;
- Introduction of new vehicles, technology and crewing models;
- Improved capability and resilience within retained service; and
- Improved availability of retained appliances during the day.

Financial Position

- Since April 2013 we have delivered over £53m of recurring annual savings; and
- Firefighter pay has been eroded and is currently equal to 1977 pay levels.

The Scottish Government in its draft 2018-19 budget has provided our budget with an uplift, together with the full benefit of our ability from April 2018 to reclaim VAT, totalling more than £15 million.

The future firefighter role

Through negotiation, firefighters will be asked to accept a transformation of their role in exchange for a new and significantly improved recognition package:

- Harmonisation of current allowances;
- New T&Cs;
- Significantly wider role and responsibilities;
- New skills;
- New duty patterns where appropriate;
- More flexible working practices; and
- Adoption of new technologies

There will be no compulsory redundancies.

Strengthening Scotland's Retained Duty service (RDS)

Our RDS crew members are as well trained and committed as whole time crew members, but the delivery model is no longer robust.

- 60-100 RDS fire appliances unavailable each day during daytime hours in Scotland;
- Recruitment and availability of RDS crew is a global issue;
- People now less likely to live and work within one geographical area;
- Need to create high value, full time posts into RDS areas;
- Need to introduce new technology, vehicles and mobilising models to increase availability.

Consultation

We will undertake a full public consultation in the coming months. We are currently ensuring SFRS staff are informed about and engaged in the conversation about the future of their Service.

Public Opinion Survey

- **98%** state SFRS is as important as other emergency services
- **89%** think SFRS should help in all types of emergencies
- **94%** trust the Service "a lot"
- **76%** want an appropriate response irrespective of where it comes from
- **89%** agree SFRS is an efficient public service

Mori, Survey of 1000 Scottish adults, May 2017

Summary Key Facts and Figures about the Scottish Fire and Rescue Service

- Largest fire and rescue service in the UK
- Fourth largest fire and rescue service in the world
- Attended **91,139** emergency incidents (all types) in 2016/17
- Total number of fires down **40%** in last decade
- Preventative safety advice provided to approx. **70,744** homes in 2016/17
- Carried out **8,939** non-domestic fire safety audits
- **£259m** annual resource budget
- **356** fire stations
- **240** Retained Duty System stations, **74** full time and **42** volunteer
- **422** pumping appliances

SFRS Workforce Statistics - snapshot

- c**8000** personnel in total
- **3704** full time uniformed personnel (data correct at Oct 2017)
- **136** new full time firefighters recruited in 2017
- Delivered planned reduction of just **128** full time firefighter posts since 2013
- Scotland now has **268** more retained firefighters than ever before (data correct at Oct 2017)
- c**800** non-uniformed support staff

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SCOTTISH
FIRE AND RESCUE SERVICE

Working together for a safer Scotland

Report to: The Scottish Borders Police, Fire and Rescue and Community Safety Board

Date: 9th February 2018

Report By: Area Manager Steve Gourlay

Subject: UNWANTED FIRE ALARM SIGNALS (UFAS)

1 PURPOSE

- 1.1 To provide the Board with information relating to the Scottish Fire and Rescue Service (SFRS) attendance at Scottish Borders education establishments where the cause falls under the category of an Unwanted Fire Alarm Signal (UFAS).

2 RECOMMENDATIONS

- 2.1 That Scottish Borders Police, Fire and Rescue and Community Safety Board notes the contents of this report.

3 BACKGROUND

- 3.1 A UFAS incident may be defined as “an event which has required an operational attendance by the fire and rescue service due to the unwanted actuation of a fire alarm system”
- 3.2 A number of complex factors have influence over the causes of UFAS but often with simple alterations to procedures or staff awareness and engagement the numbers of calls can be reduced. This reduces the impact on

vital SFRS resources as well as reducing the impact on the education of those in the affected establishments.

- 3.3 The refreshed Scottish Borders Community Fire and Rescue Plan (2018) has stated “**In partnership, we will aim to reduce the occurrence and impact of Unwanted Fire Alarm Signals.**” as a priority. This will form an integral part of our demand reduction work as we move forward with Service Transformation.

4 UFAS Information:

- 4.1 The following information provides the number of UFAS calls in education establishments in the Scottish Borders from April 2016 to date.

Cause of Actuation	Number of calls
Human Factors: Burnt toast/cooking, system testing	47
Contaminants: Dust, aerosols and steam	43
System Faults: Poor maintenance, faulty detectors, water ingress	41
Malicious: Call point/phone call	36
Good Intent: Mainly fumes from cooking, reflected sunlight	17
Unknown: No cause identified	16
Power Surge	1
Total	201

- 4.2 There are generally methods of reducing the numbers of calls and disruption caused through engagement with duty holders and often this may require investment in the alarm systems provided.

- 4.3 The SFRS UFAS champion, an experienced enforcement officer based at Galashiels Fire Station, will continue to seek cooperation in reducing these calls and work in partnership with Scottish Borders staff.



Quarterly Performance Report January 2018

Period Covered: 1 April 2017 to 31 December 2017

“Making the Scottish Borders a safer place to live, work and visit”

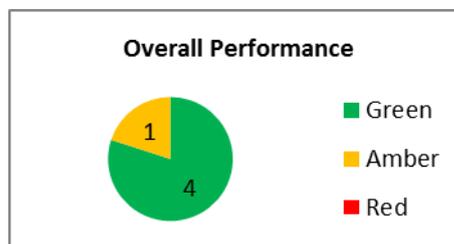
Key: Green – Performance Improved, Amber – Performance Reduced < 15%, Red – Performance Reduced >15%

Strategic Priority 1 – Reduce the level and Impact of Gender Based Violence through effective partnership working

Overall Summary

Overall Performance

Overall performance 5 indicators:



Key Successes

- Referrals to the Domestic Abuse Advocacy Support (DAAS) Service are on an upward trend and have increased 65% when compared to the same period last year, one of the highest increases ever recorded. This increase continues to be attributed to the new referral mechanism from Police Scotland and an increased awareness among client groups who self-refer and among referring partners.
- During quarter 3 DAAS maintained their target of responding to referrals by the Police within 24 hours on 90% of occasions and within 48 hours 100% of the time for referrals from other agencies. This included the festive holiday period when a duty rota was maintained by staff to provide a point of contact for victims.
- The number of cases referred to MARAC continues to increase. In part this is a result of DAAS referrals increasing and training activity undertaken throughout 2017. Despite this a sizeable difference exists between the expected number suggested in practitioner guidance for an area such as the Borders (200, as per the Safe Lives calculation) and the actual number of cases.
- The increase in demand experienced by Safe Housing Options during Q2 has settled and is now in line with the previous year.
- The Court Advocacy service has been active in the Scottish Borders courts supporting victims of domestic abuse as they navigate the criminal justice process. Since commencement on 30th October the Court Advocacy Service has received 85 referrals, including re-referrals for breaches of bail. This has significantly exceeded expectations. The Court Advocate has worked extremely hard to develop effective partnerships with COPFS, VIA and Victim Support, the anecdotal feedback is that the court system is finding the new service extremely valuable. Additional information relating to domestic abuse risk is being made available. Some victims not previously known to DAAS are making initial contact with the advocate in court.

Key Issues

- None at this time.

Strategic Priority 1 – Reduce the level and Impact of Gender Based Violence through effective partnership working

Overall Summary

Key Activities

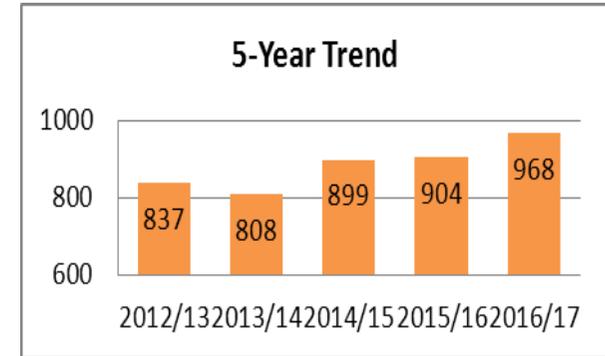
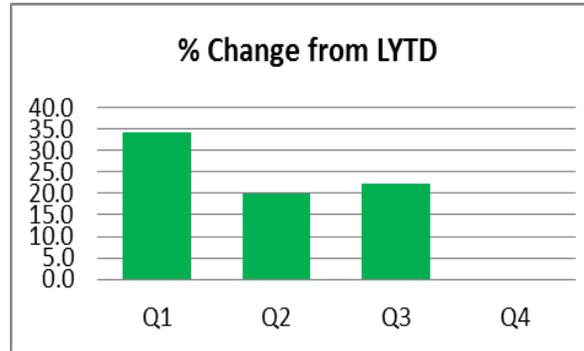
- A Children Experiencing Domestic Abuse Recovery (CEDAR) conference was held in November. A number of graduates provided an insight into their experience and recovery through the programme. The evaluations from the Conference highlighted the impact for delegates in hearing about the “lived experience” of domestic abuse. Each CEDAR groupwork programme runs concurrent children/mothers groups, with clear definition between the different recovery outcomes for each.
- A Modern Apprentice position for the DAAS Service is being developed leading to the completion of a SVQ Level 3 in Health and Social Care.
- A range of training has been developed for frontline practitioners on a range of domestic abuse based topics, including Responding to Trauma and Female Genital Mutilation.
- A Gender Based Violence Strategic Assessment is being developed.

Strategic Priority 1 – Reduce the level and Impact of Gender Based Violence through effective partnership working

Increase the number of reported incidents of domestic abuse (adults)

Performance

YTD	LYTD	Change Value	Change %
891	729	+162	+22.2%

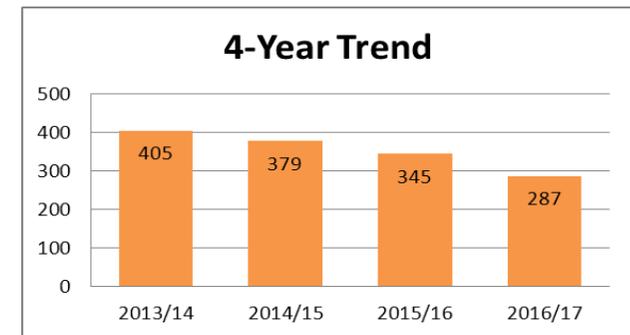
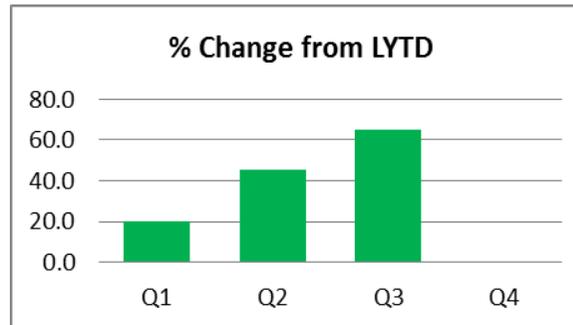


Source: Police Scotland

Increase the number of referrals to the Domestic Abuse Advocacy Support (DAAS) Service

Performance

YTD	LYTD	Change Value	Change %
363	220	+143	+65%



Source: DAAS

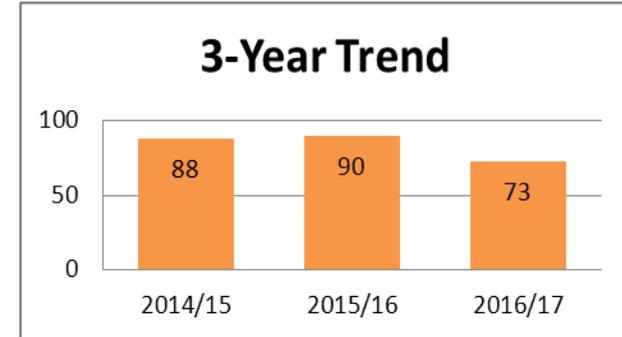
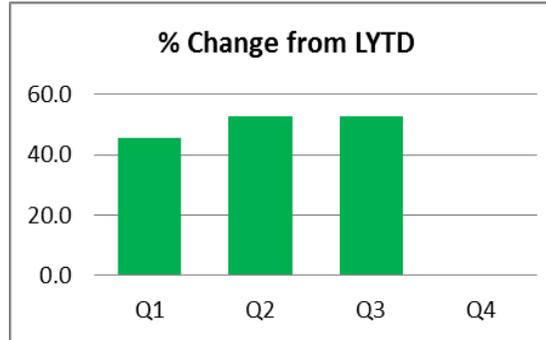
Strategic Priority 1 – Reduce the level and Impact of Gender Based Violence through effective partnership working

Increase the number of high risk domestic abuse cases discussed at Multi-Agency Risk Assessment Conference (MARAC)

Performance

YTD	LYTD	Change Value	Change %
87	57	+30	+52.6%

Source: Police Scotland

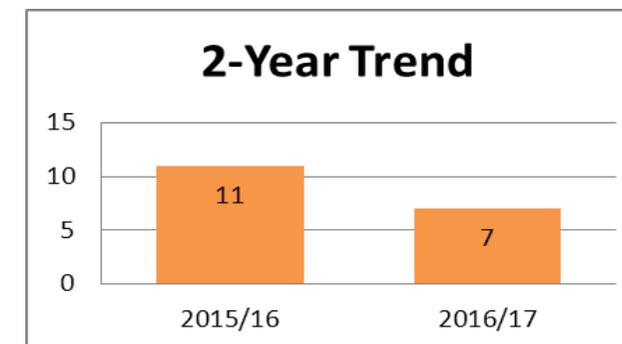
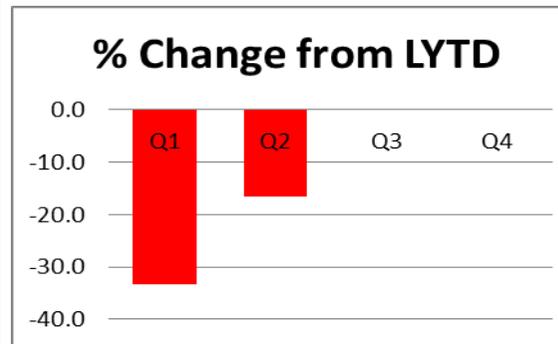


Increase the number of high risk offender referrals to Multi-Agency Tasking and Coordinating (MATAC) group

Performance

YTD	LYTD	Change Value	Change %
6	6	0	0%

Source: Police Scotland

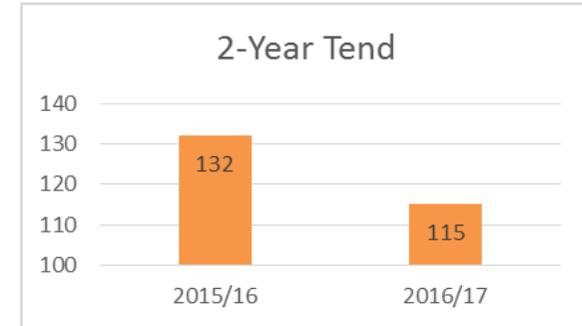
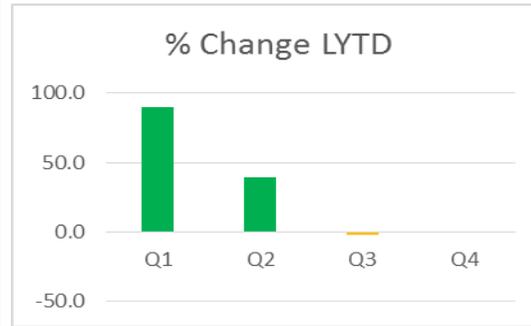


Strategic Priority 1 – Reduce the level and Impact of Gender Based Violence through effective partnership working

Increase the number of Safe Housing Options clients

Performance

YTD	LYTD	Change Value	Change %
74	76	-2	-2.6%



Source: Pathway Project

Strategic Priority 2 – Reduce the level and Impact of Substance Misuse through effective partnership working

Overall Summary

Overall Performance

Overall performance 4 indicators:



Key Successes

- Best Bar None runs on an annual application and accreditation cycle supporting self-regulation by the licensing trade. The accreditation process is undertaken independently through the Scottish Business Resilience Centre and a report provided for each premise which is used to assess the level of award to be granted. 23 premises are currently being considered for awards and accreditation is underway.

Key Issues

- An Alcohol Brief Intervention (ABI) is always considered during face to face meetings with individuals accused of perpetrating ASB. While there is a reduction by 42.9% a number of factors come into play including the number of these meetings, whether the person attends and the presence of alcohol as an underlying cause. All of these factors impact upon the opportunity to undertake an ABI.
- The number of referrals into the ASB process as a result of pro-active drug enforcement relates to premises owned by Registered Social Landlords (RSL). Privately owned property or private rental properties are not included. The indicator is not a reflection of reduced pro-activity but rather reflects the proportion relating to RSL properties.

Key Activities

- The Safer Communities Team supplied information to the Alcohol and Drugs Partnership for inclusion in the submission to inform development of the new Licensing Board policy document.
- The Community Safety Partnership delivered the initial phase of the underage drinking campaign promoting attitudinal change among those people who supply alcohol to U18's and to highlight new legislation creating an offence supplying alcohol to underage persons for consumption in a public place. The TD1 Youth Hub in collaboration with Galashiels Academy developed the design used in the campaign. A launch supported by Councillors McAteer and Greenwell took place on 8th December 2017. All licensed premises in the Borders received information and material to display in support of the campaign. A number of pull up banners promoting the campaign have been visible within the larger supermarkets along with the use of plasma screens in council contact centres and schools. Significant social media was used to target and publicise the issue, circa 22,000 Facebook account holders saw the imagery. This supported the visible enforcement presence provided by Police Scotland. A de-brief is scheduled for early February to inform the planning around events such as the rugby 7's and local festivals, and additional opportunities are being explored, for example, bollard covers. The campaign supports the 2018 Year of Young People and some collaboration with Youth Borders is being planned.

Strategic Priority 2 – Reduce the level and Impact of Substance Misuse through effective partnership working

Overall Summary

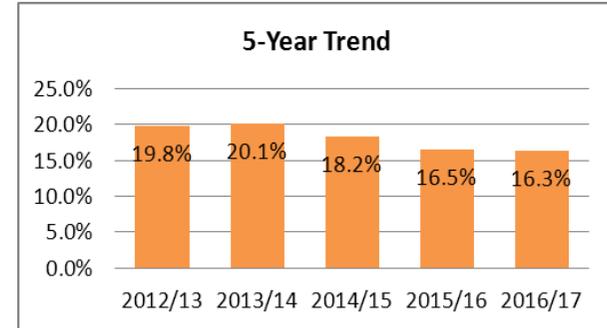
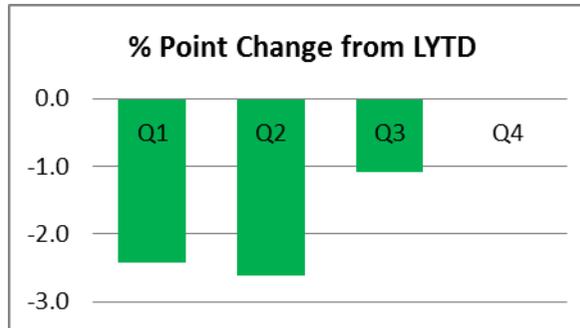
- Over the Festive period key messages in relation to drink driving were used and in particular the morning after when people could still be over the alcohol driving limit. This supported a letter from Police Scotland to all licenced premises highlighting the annual drink driving campaign and seeking their support.

Strategic Priority 2 – Reduce the level and Impact of substance misuse through effective partnership working

Reduce the percentage of ASB incidents that are alcohol related

Performance

YTD	LYTD	Change Value	Change %
15.4%	16.5%	-1.1	-

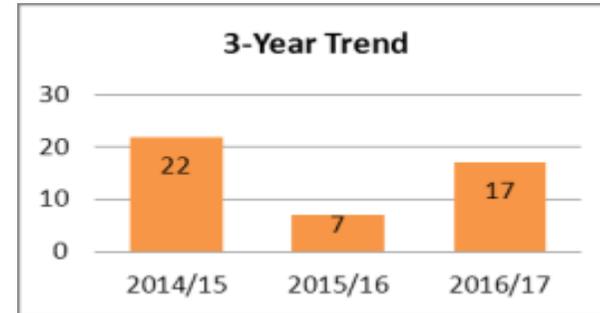
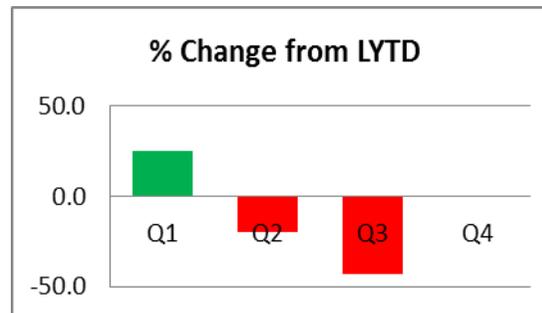


Source: SCT Database

Increase the number of Alcohol Brief Intervention (ABI) screenings undertaken by the Antisocial Behaviour Unit (ASBU)

Performance

YTD	LYTD	Change Value	Change %
8	14	-6	-42.9%



Source: ASBU

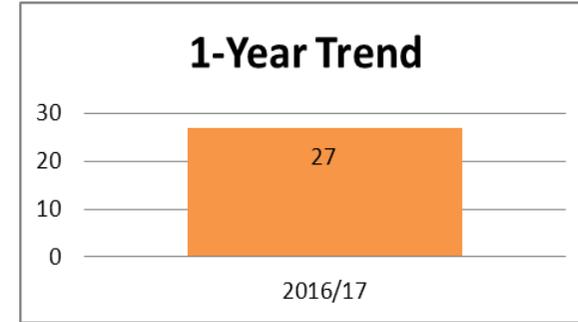
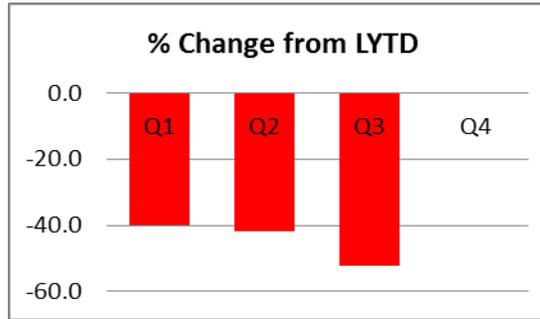
Strategic Priority 2 – Reduce the level and Impact of substance misuse through effective partnership working

Increase the number of referrals into the ASB process as a result of proactive drug enforcement

Performance

YTD	LYTD	Change Value	Change %
11	23	-12	-52.5%

Source: SCT Database

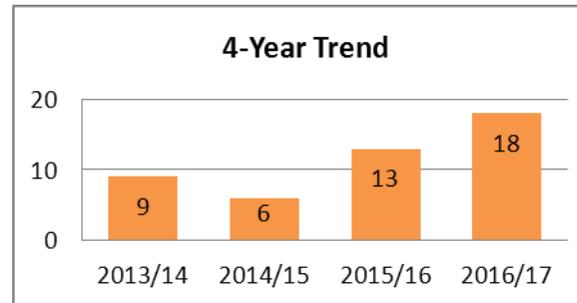


Increase the number of “Best Bar None” premises

Performance

YTD	LYTD	Change Value	Change %
-	-	-	-

Source: Police Scotland

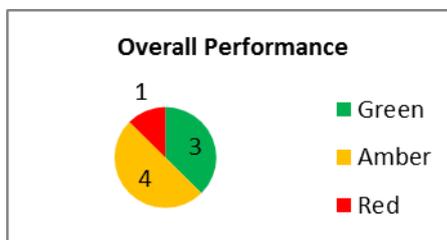


Strategic Priority 3 – Reduce the level and Impact of crime and antisocial behaviour through effective partnership working

Overall Summary

Overall Performance

Overall performance 8 indicators:



Key Successes

- There has been a reduction of 8.9% in people being monitored for anti-social behaviour which correlates to the 6% increase in early interventions undertaken by ASB partners.
- There is now a greater awareness of the mediation service which is returning an increase of 26.5% in referrals to the service.

Key Issues

- There has been a 20.4% increase in group 1–5 reported crimes in the year to date. Theft, housebreaking, shoplifting and drug related crime are the main types of offences contributing to the increase. Theft offence types featured in the community safety partnership Festive Campaign.
- The number of antisocial behaviour incidents for the year to date is showing a 14.9% overall increase. The multi-agency Core Group meet monthly to agree the most appropriate response to persistent antisocial behaviour by individuals predominantly involving neighbours. Actions taken can also involve site visits for persistent cases to develop and strengthen the evidence base by identifying other complainers who have also been affected but tolerated the antisocial behaviour.

Strategic Priority 3 – Reduce the level and Impact of crime and antisocial behaviour through effective partnership working

Overall Summary

Key Activities

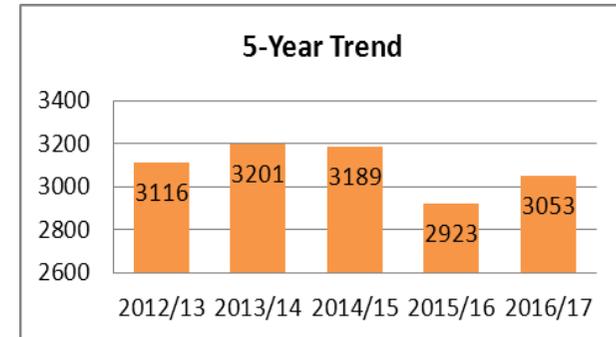
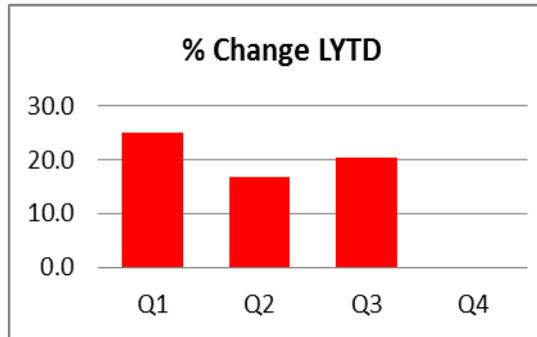
- Planning for the 2018 road safety initiative known of Drivewise Borders has commenced and Antisocial Driving will be incorporated within the planning through key messages across a mixed delivery platform.
- Running in tandem with the under-age drinking campaign was the distribution of key safety and prevention messages over the festive period. The themes of Drive Safe, Property Safe, Party Safe and Fire Safe formed the basis of information circulated across SBscene, SB Alert and social media. Static information events were also held in areas of high footfall.
- Plans are in place to resurrect the Safe T programme designed for school pupils shortly before they leave secondary school education and is a continuation from Crucial Crew in the safety messages and practical life skills it aims to provide.
- Preparation is underway to support Safer Internet Day on 6th February 2018 aimed at young people and their parents, teachers, etc. promoting the positive uses of technology while to create a safer on line community.
- Safety messages associated with disused buildings and deliberate fires are being developed.
- The community safety officer has already begun to deliver inputs to community groups on scammers and on line Safety and this links across to work by Police Scotland regarding Bogus Callers and scams.

Strategic Priority 3 – Reduce the level and Impact of crime and antisocial behaviour through effective partnership working

Reduce the number of group 1-5 crimes

Performance

YTD	LYTD	Change Value	Change %
2745	2280	+465	+20.4%

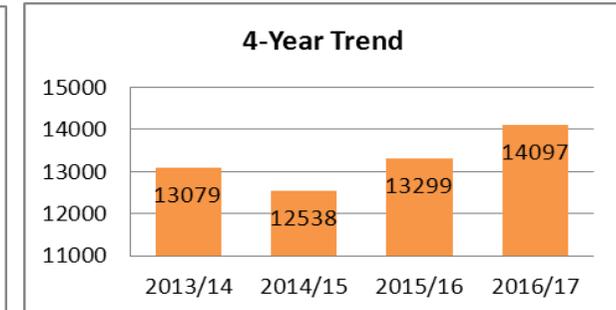
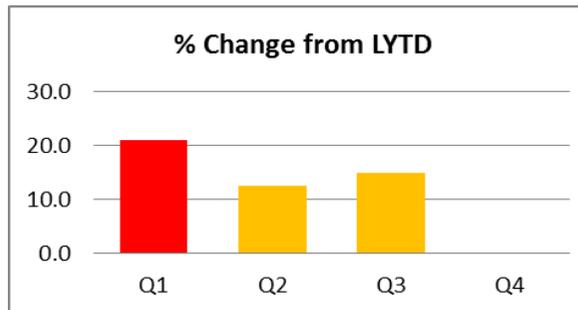


Source: Police Scotland

Reduce the number of recorded ASB incidents

Performance

YTD	LYTD	Change Value	Change %
12113	10539	+1574	+14.9%



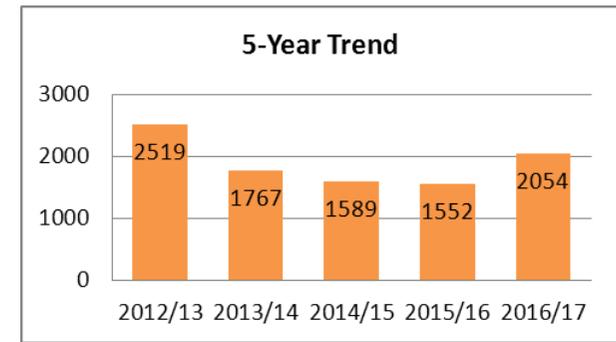
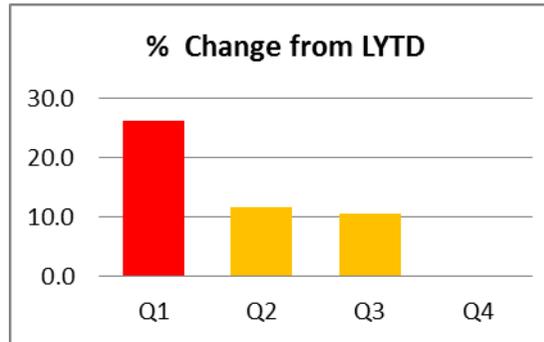
Source: SCT Database/ASBU/RSLs

Strategic Priority 3 – Reduce the level and Impact of crime and antisocial behaviour through effective partnership working

Reduce the number of youth related ASB incidents

Performance

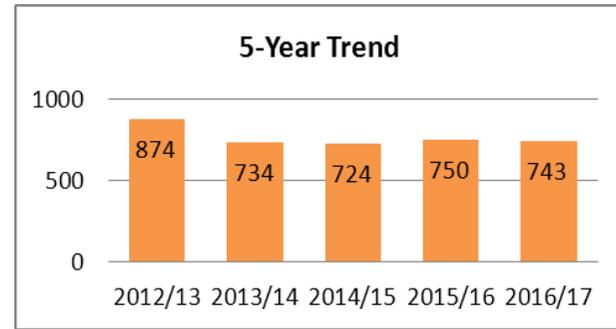
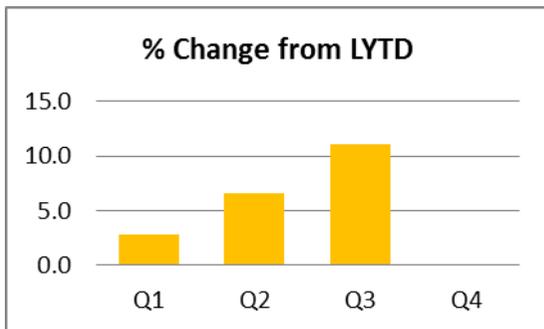
YTD	LYTD	Change Value	Change %
1641	1484	+157	+10.6%



Source: SCT Database

Reduce the number of reported vandalism

YTD	LYTD	Change Value	Change %
643	579	+64	+11.1%



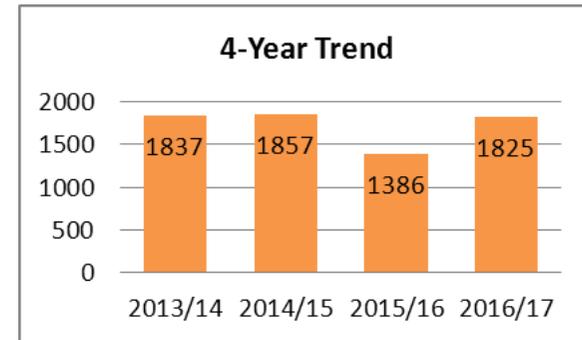
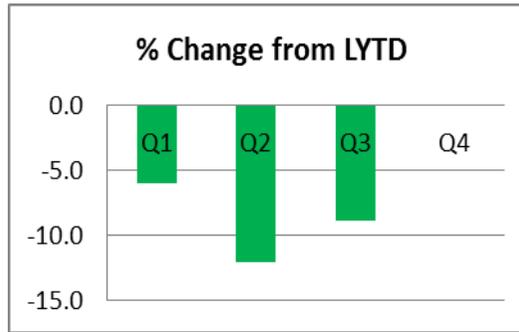
Source: Police Scotland

Strategic Priority 3 – Reduce the level and Impact of crime and antisocial behaviour through effective partnership working

Reduce the number of persons being monitored for antisocial behaviour

Performance

YTD	LYTD	Change Value	Change %
1245	1366	-121	-8.9%

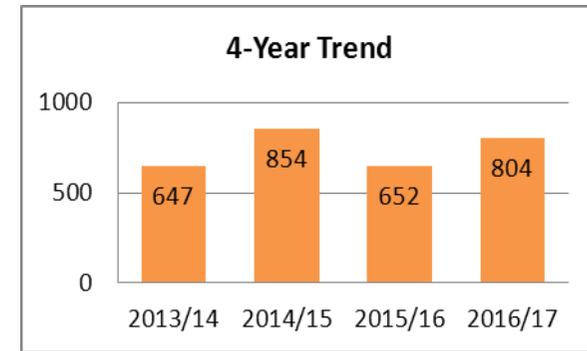
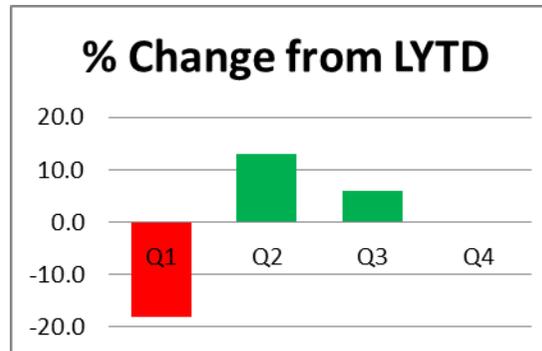


Source: ASBU

Increase the number of early interventions made by ASB partners

Performance

YTD	LYTD	Change Value	Change %
596	562	+34	+6%

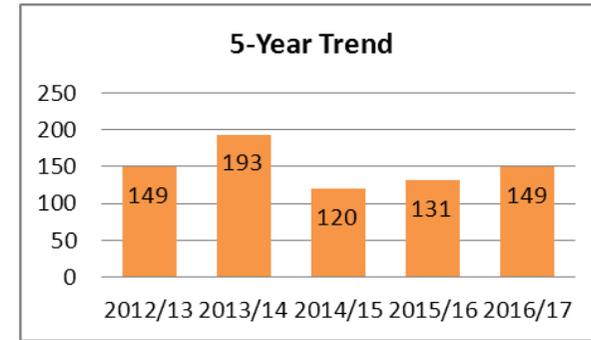
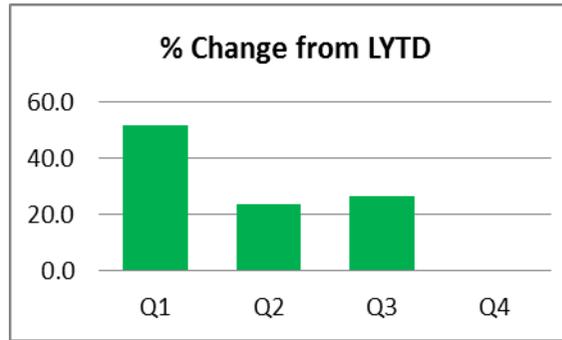


Strategic Priority 3 – Reduce the level and Impact of crime and antisocial behaviour through effective partnership working

Increase the number of mediation referrals

Performance

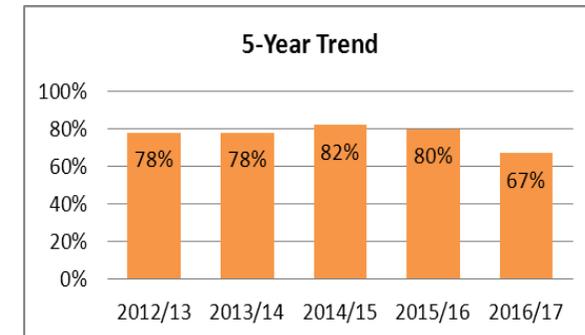
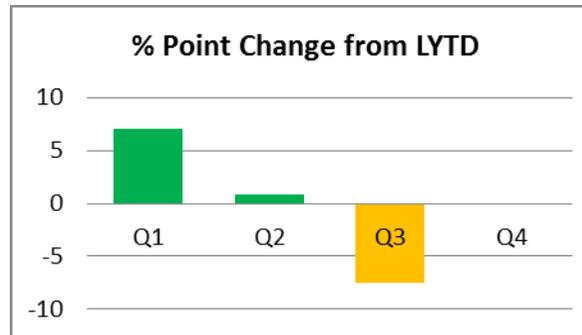
YTD	LYTD	Change Value	Change %
124	98	+26	+26.5%



Source: ASBU

Increase the percentage of mediation cases that show agreement/improvement after mediation

YTD	LYTD	Change Value	Change %
56.5	64	-7.5	-



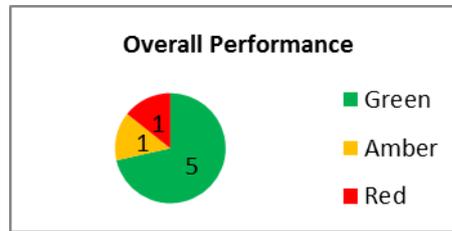
Source: ASBU

Strategic Priority 4 – Reduce the level and Impact of poor driver behaviour through effective partnership working

Overall Summary

Overall Performance

Overall performance 7 indicators:



Key Successes

- Drivewise Borders which consists of the Charterhall Young Driver's Event, a rolling programme of advanced driver training for drivers aged 17 to 25 and an over 65 driver programme was held throughout 2017. Learning points have been reflected upon and planning is underway to develop the 2018 programme.

Key Issues

- Accidents involving motorcyclists continue to be a concern and have increased when compared to the same period last year and will be incorporated as part of the Drivewise Borders programme.
- Funding for Drivewise is applied for and allocated on an annual basis.

Key Activities

- The Community Safety Officer attends the Scottish Borders Road Safety Working Group who are responsible for delivery of the Scottish Borders Road Safety Plan. Drivewise Borders proposals will also be fed through this partnership to secure additional expertise.
- The components of Drivewise Borders have been shared with other local authorities who are keen to learn from our experience and develop a similar approach to road safety.
- As previously mentioned Antisocial Driving will be brought under Drivewise and the content of Crucial Crew and the re-establishment of Safe T will have road safety components.
- The Institute of Advanced Motorists intend running a Road Safety event at Galashiels Fire Station during April 2018, which has become an annual fixture.

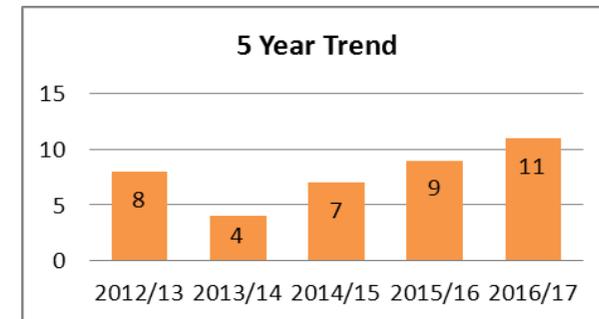
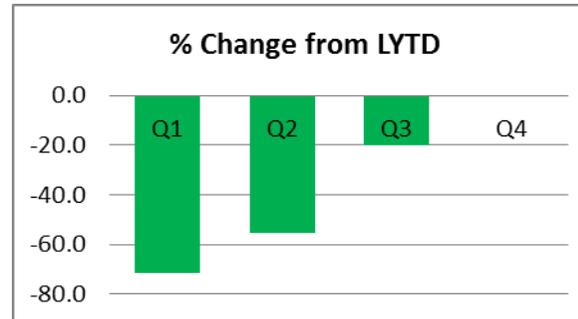
Strategic Priority 4 – Reduce the level and Impact of poor driver behaviour through effective partnership working

Reduce the number of road users killed or seriously injured

Performance

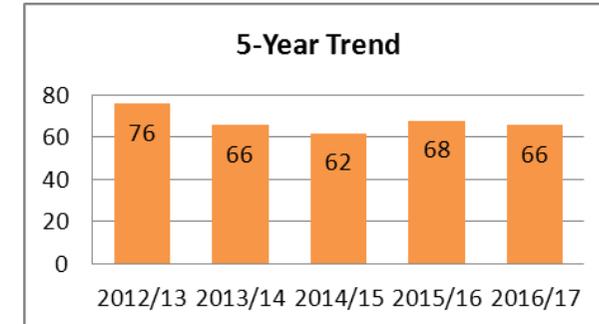
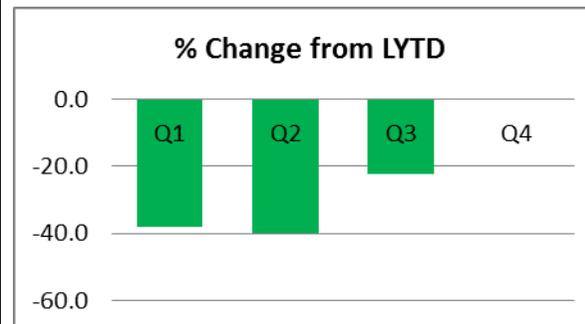
Killed

YTD	LYTD	Change Value	Change %
8	10	-2	-20%



Seriously Injured

YTD	LYTD	Change Value	Change %
45	58	-13	-22.4%



Source: Police Scotland

Strategic Priority 4 – Reduce the level and Impact of poor driver behaviour through effective partnership working

Reduce the number of children killed or seriously injured on our roads

Performance

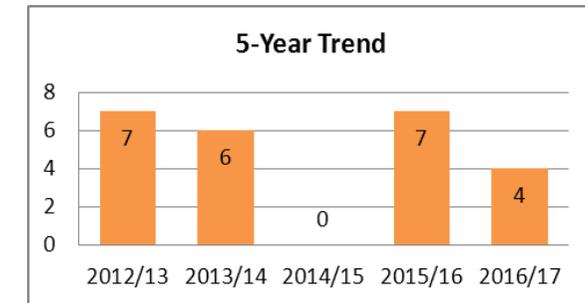
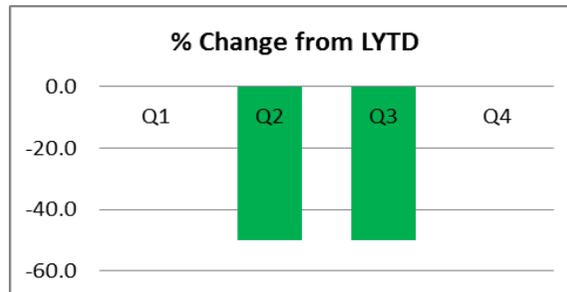
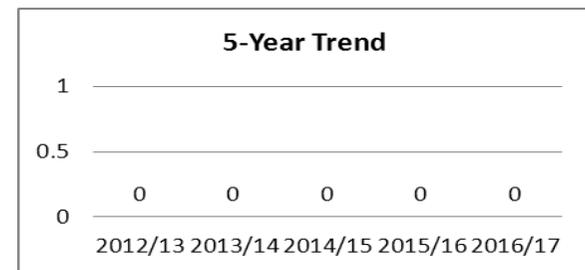
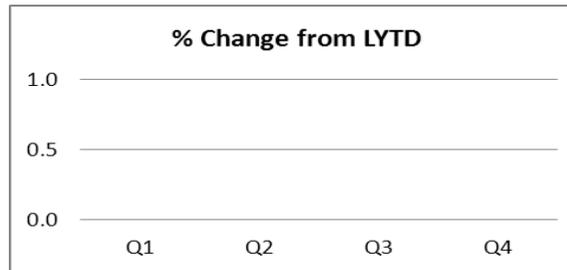
Killed

YTD	LYTD	Change Value	Change %
0	0	0	0

Seriously Injured

YTD	LYTD	Change Value	Change %
2	4	-2	-50%

Source: Police Scotland

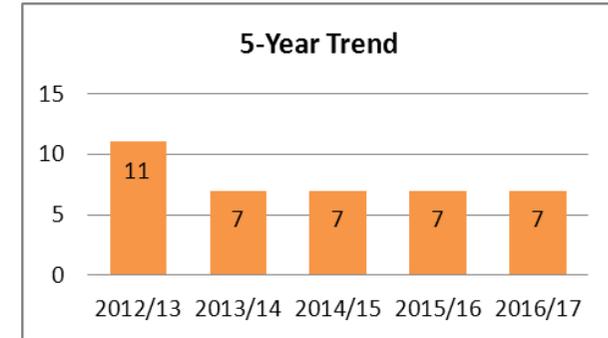
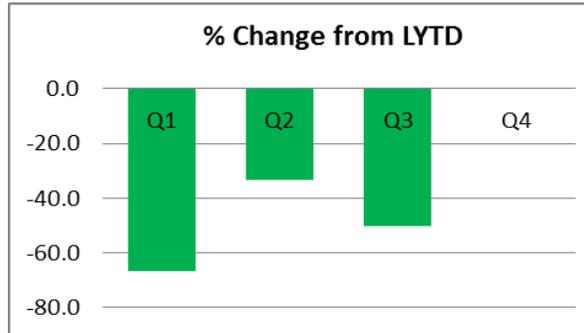


Strategic Priority 4 – Reduce the level and Impact of poor driver behaviour through effective partnership working

Reduce the number of young drivers aged 17-25 killed or seriously injured on our roads

Performance

YTD	LYTD	Change Value	Change %
3	6	-3	-50%

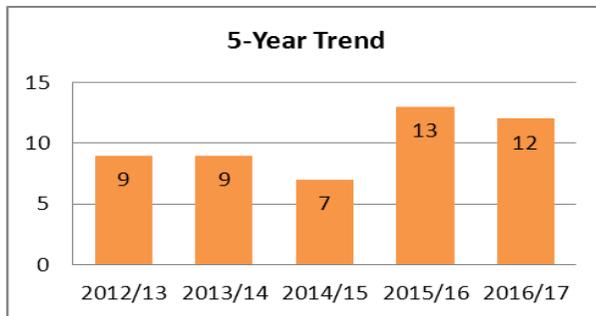
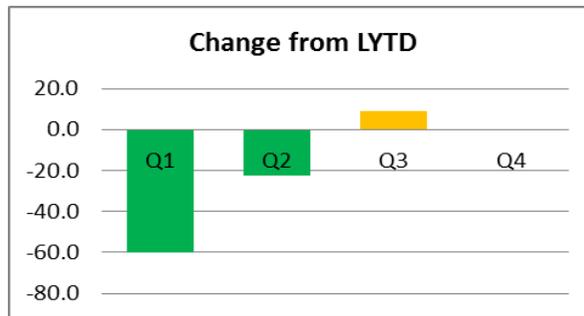


Source: Police Scotland

Reduce the number of older drivers aged 60+ killed or seriously injured on our roads

Performance

YTD	LYTD	Change Value	Change %
12	11	+1	+9.1%



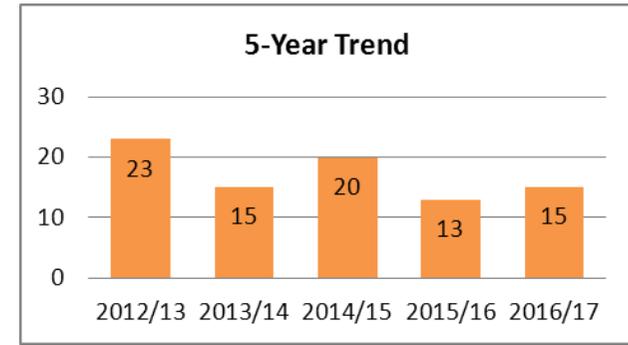
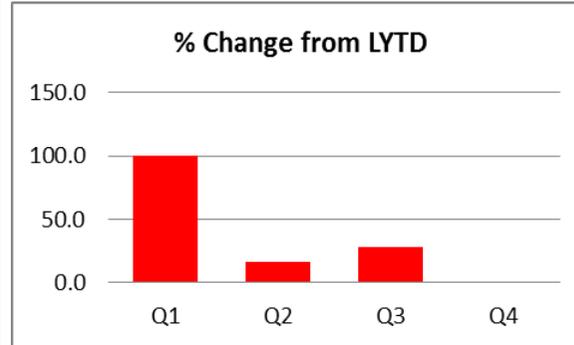
Source: Police Scotland

Strategic Priority 4 – Reduce the level and Impact of poor driver behaviour through effective partnership working

Reduce the number of motorcyclists killed or seriously injured on our roads

Performance

YTD	LYTD	Change Value	Change %
18	14	+4	+28.6%



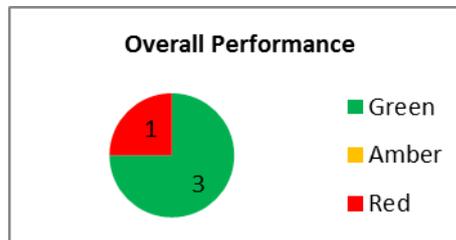
Source: Police Scotland

Strategic Priority 5 – Reduce the level and Impact of accidents in the home through effective partnership working

Overall Summary

Overall Performance

Overall performance 4 indicators:



Key Successes

- The total number of Level 1 Conversations carried out by fire service personnel as part of the Living Safely in the Home project between 1st April 2017 to 31st December 2017 is 62, referrals on to the Cheviot Community Health Care Team (CCHT) sits at 28 (these are people who meet the referral criteria). In addition to fall prevention fire safety advice is also offered.

Key Issues

- The work of the Safer Communities Team in reducing accidents extends beyond accidents in the home. The 2015 Community Safety Strategic Assessment is to be refreshed with a view to broadening out this priority to be more reflective of the work undertaken.

Key Activities

- The community safety officer has been collaborating with NHS and police colleagues in the implementation of the I Am Me organisation's "Keep Safe" initiative in the Borders. This is a national initiative where places such as a business premises are identified safe places for disabled, vulnerable and elderly people to seek assistance. Suitable premises are approached and volunteer to participate. Vetting, information and training is provided.
- Through SB Alert safety messages have been circulated highlighting the dangers that toddlers and young children can be exposed to in the home resulting in accidental falls, poisoning, choking, strangulation, burns and scalds. This is an area for further development and again provides a link through the other child, young adult and adult safety messages.
- The community safety officer has been involved with the Good Egg Safety Group initiative, in Kelso and Peebles, which checks and provides information on the dangers associated with incorrectly installed child car seats.

Strategic Priority 5 – Reduce the level and Impact of accidents in the home through effective partnership working

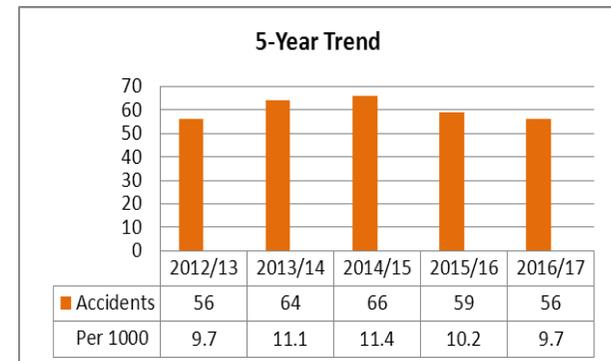
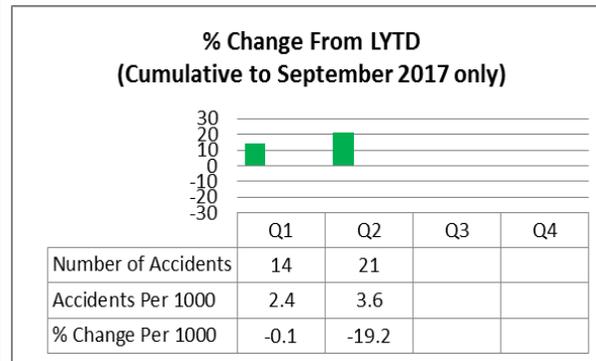
Reduce the number of emergency hospital admissions for children under 5 where a home accident is recorded as the main reason for attendance (per 1000 population)

Performance

YTD	LYTD	Change Value	Change %
3.6	4.5	-0.9	-19.2

Please note: Data is to September 2017 only

Source: NHS BGH



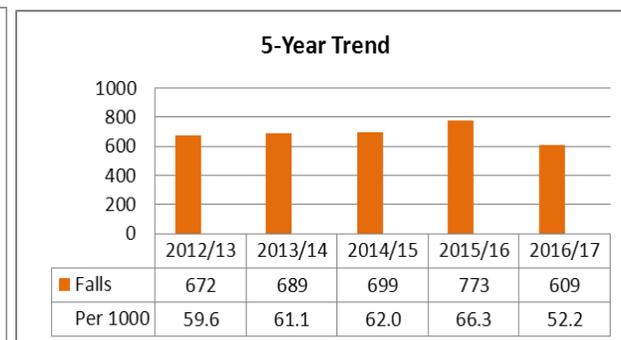
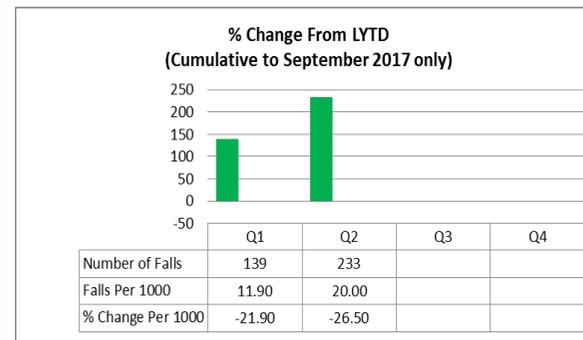
Reduce the number of emergency hospital admissions for 75+ where a fall is recorded as the main reason for attendance (per 1000 population)

Performance

YTD	LYTD	Change Value	Change %
20.0	27.2	-7.2	-26.5

Please note: Data is to September 2017 only

Source: NHS BGH

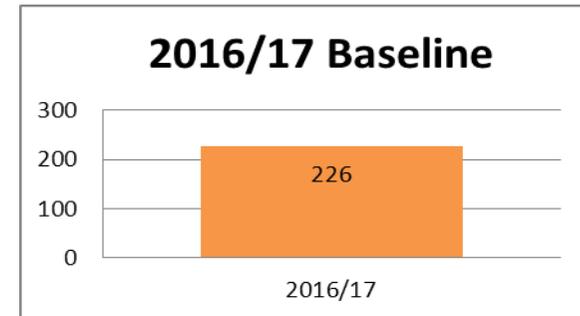
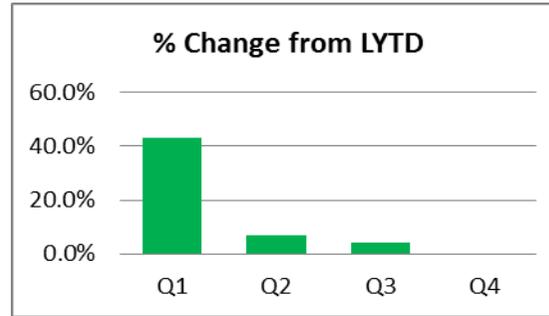


Strategic Priority 5 – Reduce the level and Impact of accidents in the home through effective partnership working

Increase the number of actioned Fire Service adult and child protection referrals received from Safer Communities

Performance

YTD	LYTD	Change Value	Change %
180	173	+7	+4%

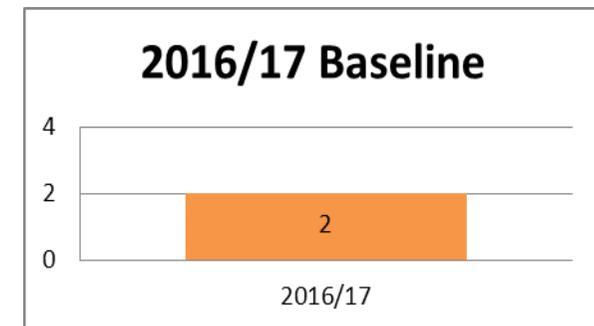
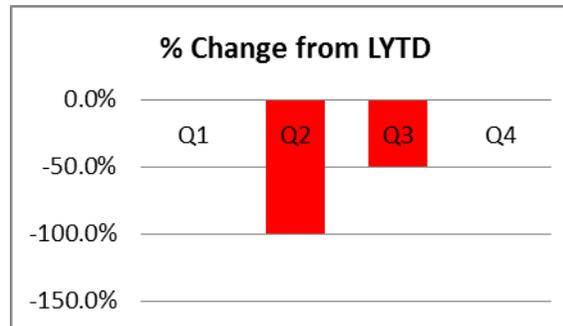


Source: SFRS

Increase the number of Fire Service fuel poverty referrals generated

Performance

YTD	LYTD	Change Value	Change %
1	2	-1	-50%



Source: SFRS